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FOUR CAMPUSES UNITED
ALL FOUR:**ONE**

Internal Audit Annual Report

September 8, 2021

Executive Summary

- ✓ Chief Audit Executive & Leadership Transition
- ✓ Completed majority of the audit plan despite the COVID-19 pandemic challenges
- ✓ Continued to successfully manage CU EthicsLine
- ✓ Increased focus on the investigation process timeliness
- ✓ Renewed focus on team engagement and culture
- ✓ Revised Internal Audit Charter
- ✓ Maintained independence and objectivity in all engagements
- ✓ Looking forward to the future: a vision to take Internal Audit a step further



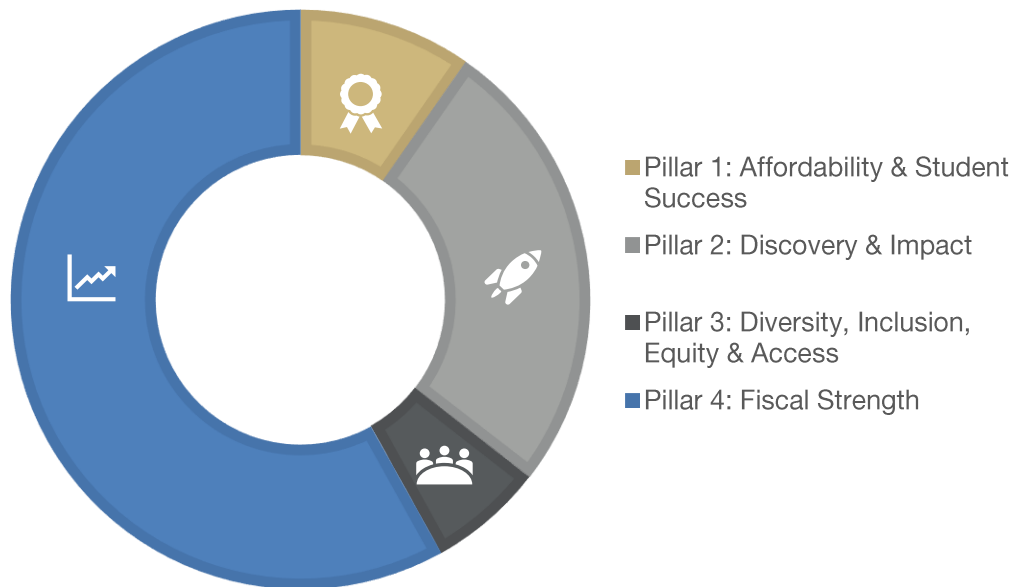
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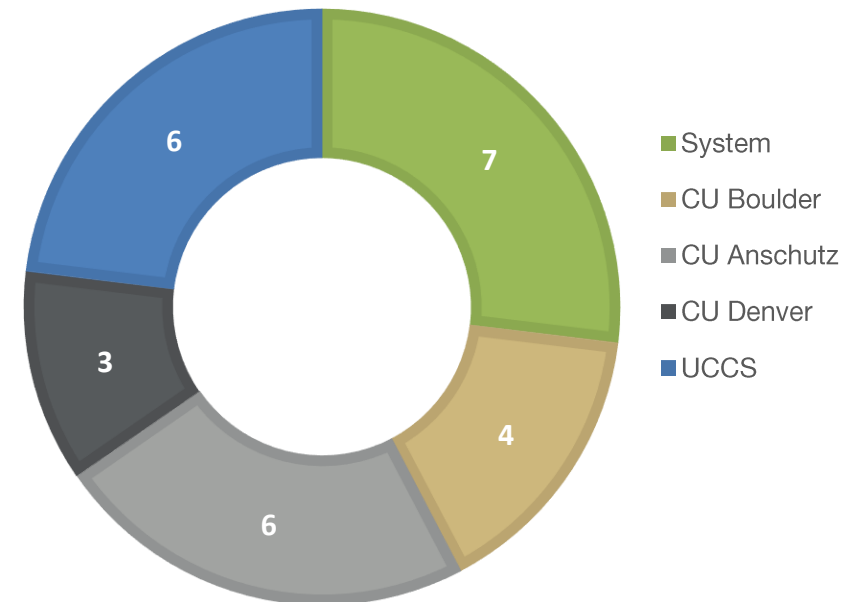
A Lookback at FY21: Projects

- 18 assurance projects completed, 3 in reporting
 - 4 advisory projects completed, 1 ongoing

PROJECT ALIGNMENT TO THE STRATEGIC PILLARS



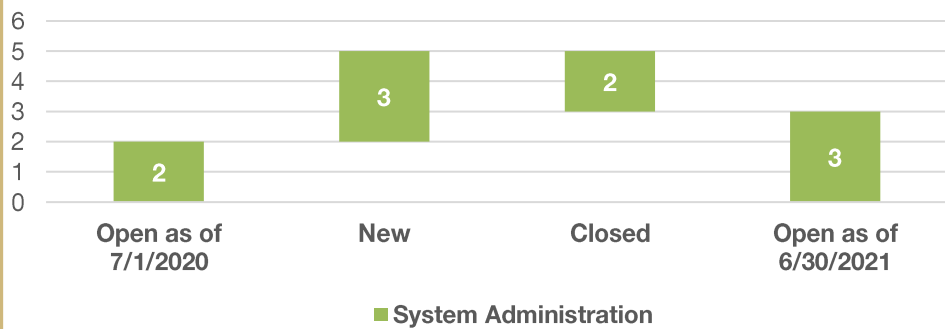
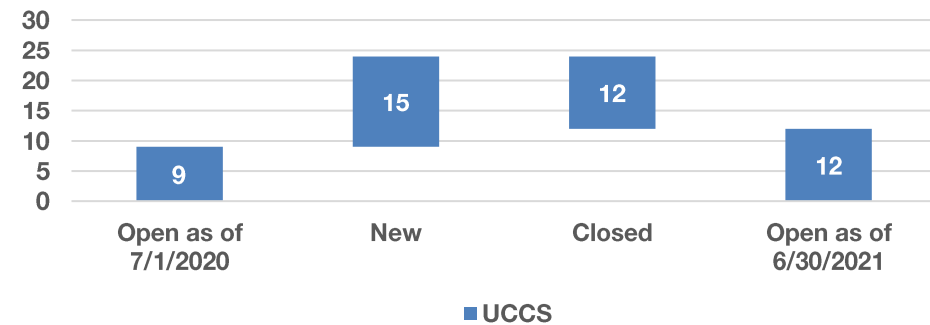
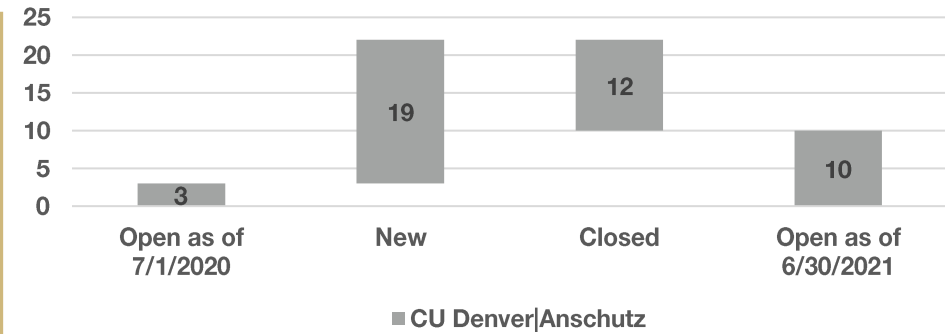
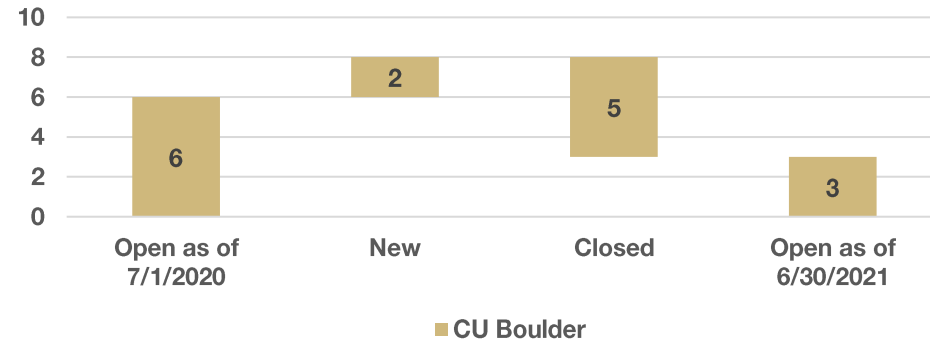
PROJECT ALIGNMENT BY CAMPUS



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A Lookback at FY21: Findings



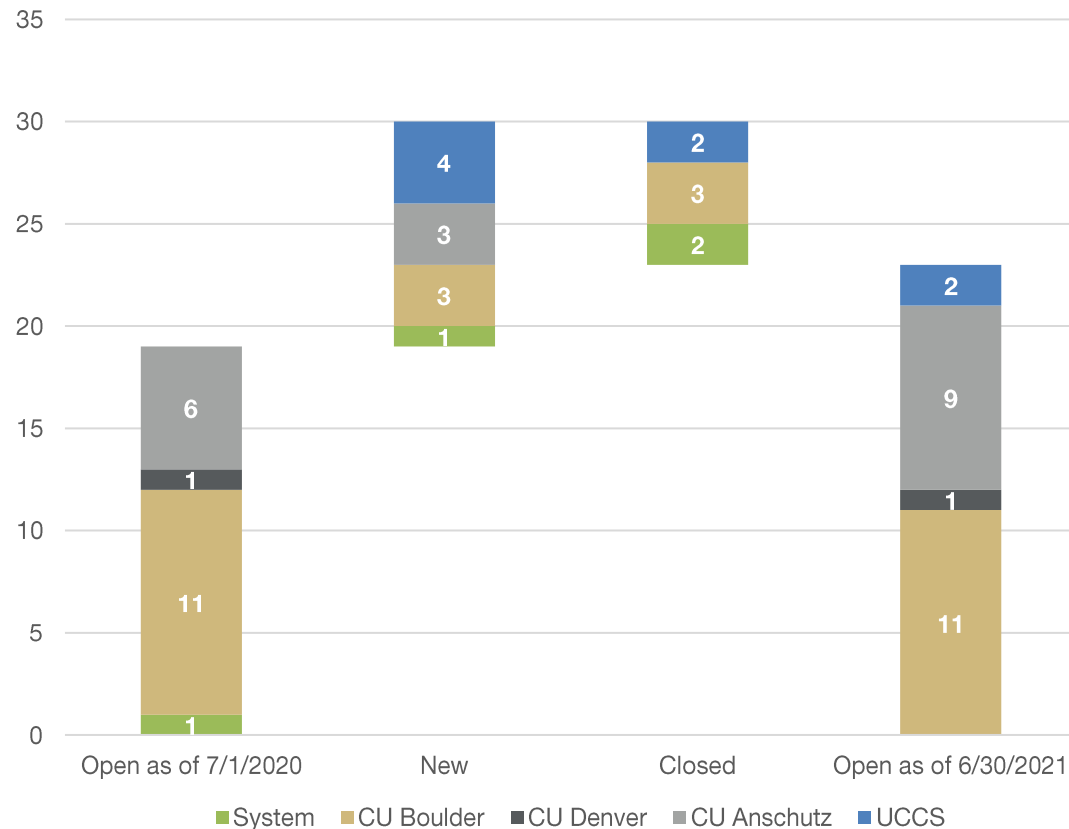
- One UCCS MAP from FY19 continues to remain open in FY22 and is expected to be closed and resolved by 12/31/2021.
- Of the 14 FY20 MAPs that remained open at the start of FY21, 11 have been resolved. The expected resolution date for the remaining three CU Boulder MAPs is yet to be determined, as new management in the responsible area is assessing processes and procedures in the audit area.
- FY21 audits resulted in 39 MAPs. Throughout the year, 15 MAPs were closed and considered resolved. The 24 MAPs from FY21 that remained open at the start of FY22 will continue to be followed up on during the year.



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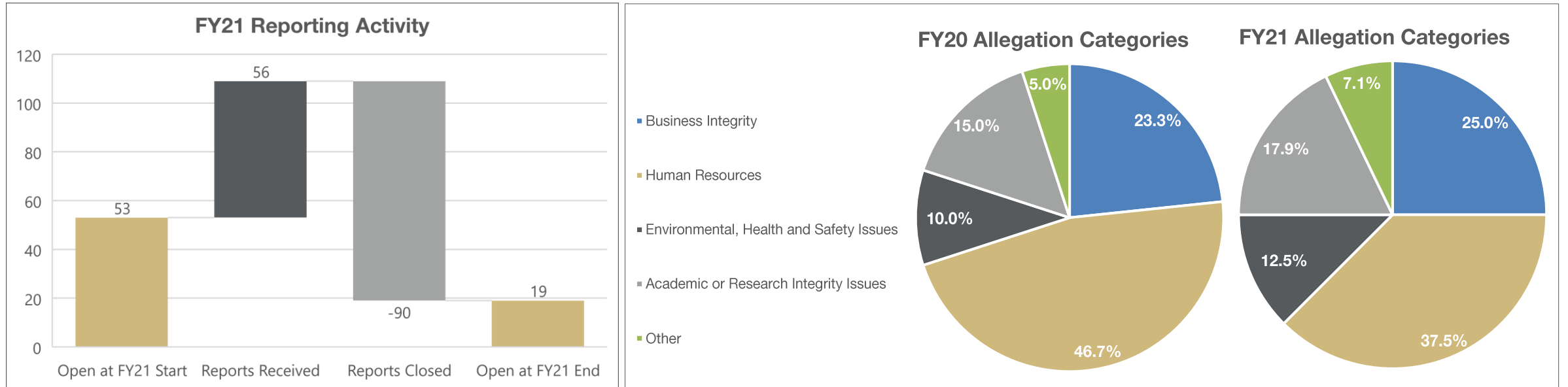
A Lookback at FY21: Investigations



- Out of the 7 cases closed during FY21, 1 substantiated fiscal misconduct



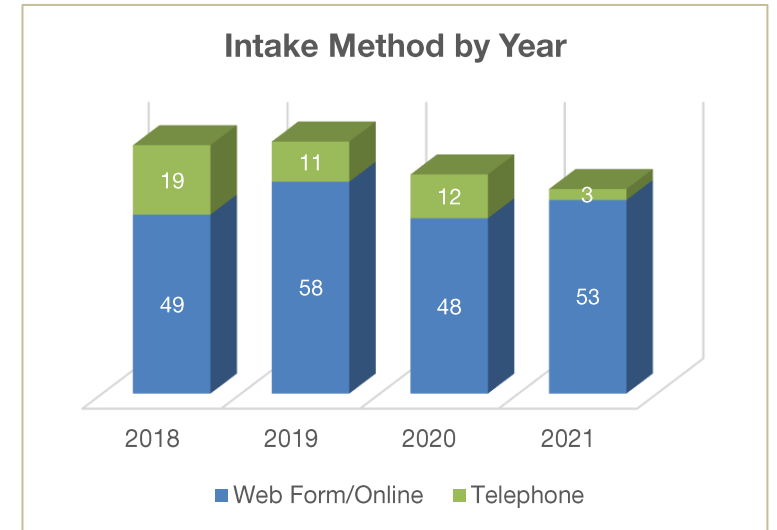
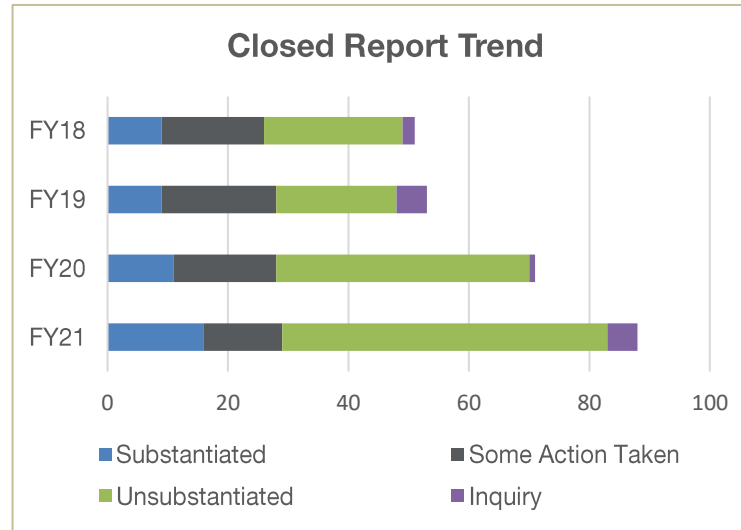
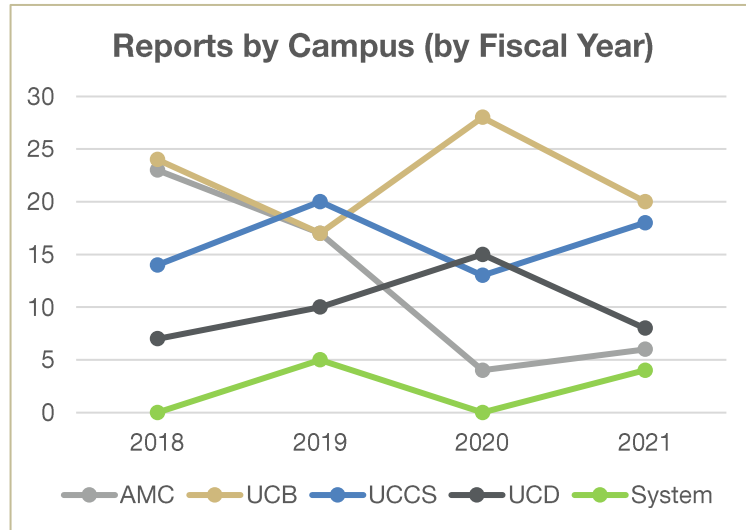
A Lookback at FY21: CU EthicsLine



- IA undertook a concerted effort to address the backlog of reports that remained open at the beginning of the fiscal year. This effort resulted in identifying a large number of reports that had been fully investigated and completed but not closed administratively. To prevent this from happening in the future, IA changed some of its administrative processes to better track and more timely address outstanding reports.
- Across the past three fiscal years, approximately 1/3 of all reports received resulted in some action being taken by university personnel to address the allegation directly or to enhance communications or controls that contributed to the reported situation.
- At the end of FY21, the number of reports received was 4.67 per month, down from 5.00 per month in FY20 and 5.75 per month in both FY18 and FY19.



A Lookback at FY21: CU EthicsLine



- During FY21, reporters relied on the online reporting option more than in previous fiscal years, with only 3 reporters utilizing the telephonic option to submit a report, down from 12 in the previous year.
- The decrease in hotline utilization from year-to-year reflects an opportunity to increase awareness and provide education about this resource.
- Historically, reporters have self-identified in only 25% of the reports received. However, the percentage of self-identified reporters has continued to increase over the past two fiscal years. This is a positive sign, as an increase in self-identifying reporters may correlate to increased trust in and reputation of the reporting system.



Internal Audit Team

Leadership

Agnessa Vartanova
AVP & Chief Audit Executive
CIA, CFE, CPA (CO), CISA, CRMA

Ginger Minges
Executive Assistant

Team

Brett Kellum
Sr. Manager (Assurance)
CIA, CFE

Karisa McCulloch
Sr. Manager (Assurance)
CFE

Jim Dillon
Director (IT)
CISA, CISSP

Kathleen Sutherland
Sr. Manager (Advisory)
CCEP

Debbie Chapman
Director (Investigations)
CIA, CFE, CPA (CO)

Tim Dulaney
Manager
CIA, CFE

Patty Durbin
Manager
CIA, CPA (WA), CCEP

Jeff Lutterman
Sr. Manager (IT)
CISA, CISM, CRISC

Steve Smith
Sr. Manager

Diane Main
Manager
CIA, CPA (CO)

Sarah Tuttle
Sr. Auditor
CPA (CO, FL)

Minna Briscoe
Manager (IT)
CISA

Eric Thompson
Sr. Manager
CFE, CPA (CO)

OPEN
Sr. Auditor

Craig Winbush
Sr. Auditor (IT)
CISA

Assurance & Advisory

Investigations



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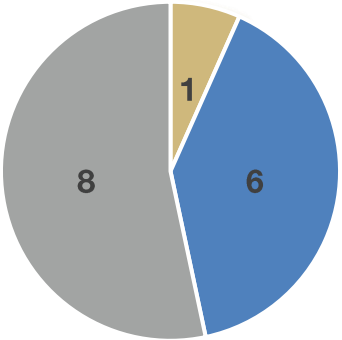
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Team Profile

Years of Expertise

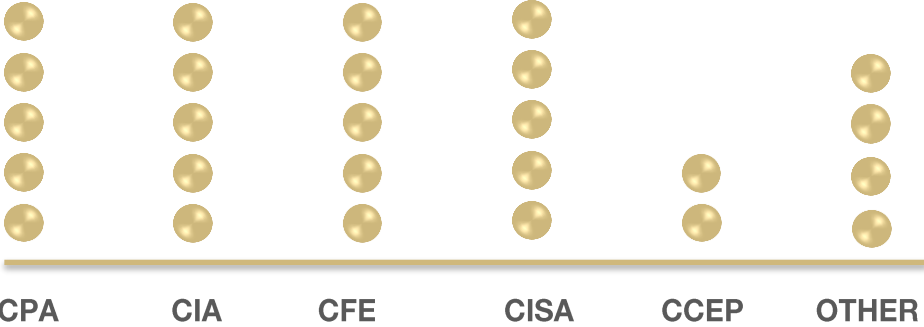
Area of Expertise	Avg Years of Experience at CU IA	Avg Years of Relevant Experience
Audit	8	20
Investigations	11	24
Legal/Compliance	9	19
Information Technology	8	20
Team Total	9	21

Education



■ Juris Doctorate ■ Master's/MBA ■ Bachelor's

Professional Certifications



CPA – Certified Public Accountant
CIA – Certified Internal Auditor
CFE – Certified Fraud Examiner
CISA – Certified Information Systems Auditor
CCEP – Certified Compliance & Ethics Professional
Other – Certifications in Information Security Management; Risk and Information Systems Controls; Information System Security; Risk Management Assurance

Languages



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Mission

The mission of the University of Colorado Department of Internal Audit is to enhance and protect organizational value by providing risk-based and objective assurance, advice and insight.

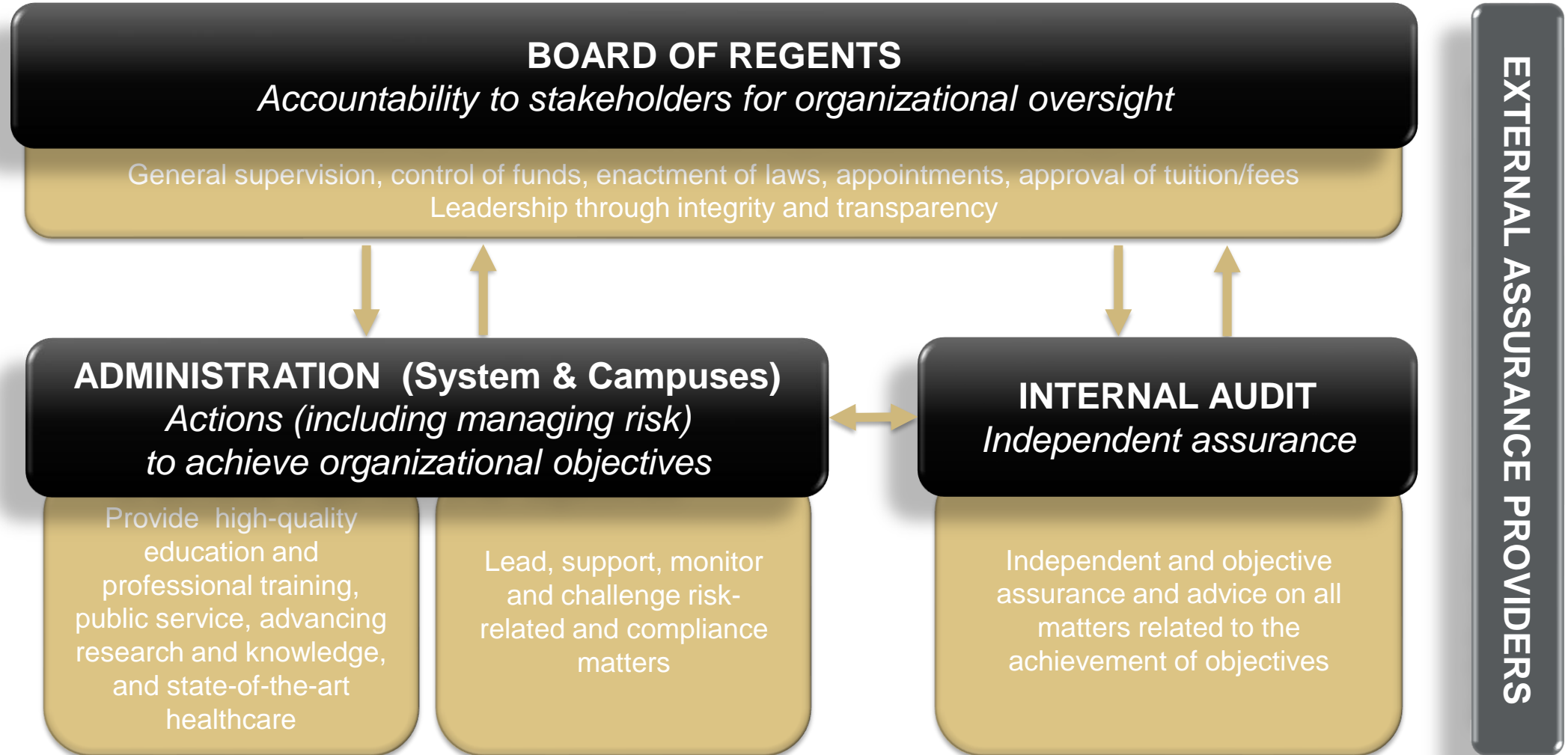
- University of Colorado Department of Internal Audit Charter *(Revised June 2021)*



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Risk Management Roles



Looking to the Future

Meet the needs of CU stakeholders through timely delivery of valuable work
Embody a high-performance team culture | Support CU in delivering on its strategy

Continually seek excellence and drive improvement in operational performance:

- Create processes that promote sustainable efforts
- Reflect on how to become more effective, then turn and adjust our process accordingly
- Support operational improvements across the organization



Increase data literacy in audit team and use of data analytics in engagements

Provide the team with the environment and support they need to do their best work

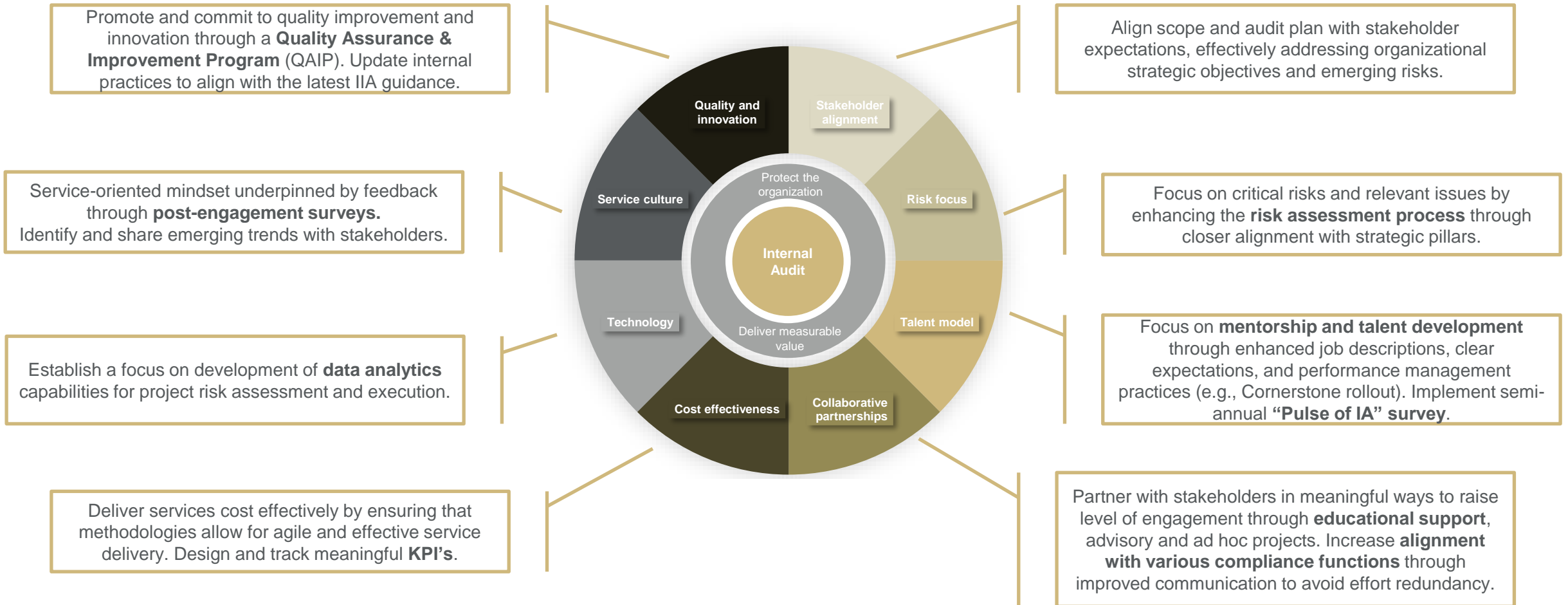
Harness change for a competitive advantage



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Strategic Initiatives



In Conclusion...



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