

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

KAISER PERMANENTE .: CU Health Plan - Kaiser

Coverage Period: 07/01/2022 – 06/30/2023

Coverage for: Individual / Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see www.kp.org/cuhealthplan or call 1-866-213-3062 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-866-213-3062 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Not Applicable.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,700 Individual / \$17,400 Family	The <u>out-of-pocket</u> limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> limits until the overall family <u>out-of-pocket</u> limit has been met.
What is not included in the out-of-pocket limit?	Payments for <u>premium</u> , preauthorization penalties, <u>balance</u> <u>billing</u> charges and health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u> limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.kp.org/cuhealthplan or call 1-866-213-3062 (TTY: 711) for a list of plan providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, but you may self-refer to certain specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		Limitations Everytions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$30 / visit	Not covered	None
If you visit a health care	Specialist visit	\$40 / visit	Not covered	None
provider's office or clinic	Preventive care/screening/ immunization	\$0 / visit	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$0 / visit	Not covered	Office visit <u>cost share</u> applies if performed in the office.
ii you nave a test	Imaging (CT/PET scans, MRIs)	\$100 / scan	Not covered	None
	Generic drugs	\$15 retail; \$30 mail order / prescription	Not covered	Up to a 30-day supply retail or 90-day supply mail order. Subject to formulary
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at	Preferred brand drugs	\$35 retail; \$70 mail order / prescription	Not covered	guidelines. Members diagnosed with diabetes may be eligible to have diabetic medication & supplies obtained at in network pharmacies with no applicable copayment. Please contact customer service for additional information
www.kp.org/formulary	Non-preferred brand drugs	Not Covered	Not covered	None
	Specialty drugs	20% coinsurance up to \$75 / prescription		Up to a 30-day supply. Includes self-administered injectables.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$250 / procedure	Not covered	None
surgery	Physician/surgeon fees	Included in facility fee	Not covered	None
If you need immediate	Emergency room care	\$250) / visit	Copayment waived if admitted as an inpatient.
medical attention	Emergency medical transportation	\$0 / trip		None
	<u>Urgent care</u>	\$30 / visit		\$250 copayment for urgent care received in

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
				the Emergency Room. Non- <u>Plan providers</u> covered when temporarily outside the service area.	
If you have a hospital	Facility fee (e.g., hospital room)	\$250 / day up to \$1,000 / admission	Not covered	Prior authorization required.	
stay	Physician/surgeon fees	Included in facility fee	Not covered	·	
If you need mental health, behavioral	Outpatient services	\$30 / individual visit	Not covered	\$15 / group visit	
health, or substance abuse services	Inpatient services	\$250 / day up to \$1,000 / admission	Not covered	Prior authorization required.	
If you are pregnant	Office visits	\$0	Not covered	Depending on the type of services, a copayment or coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery professional services	Included in facility fee	Not covered	None	
	Childbirth/delivery facility services	\$250 / day up to \$1,000 / admission	Not covered	None	
	Home health care	\$0 / visit	Not covered	28 hours per week. Additional time up to 35 hours if authorized. Prior authorization required.	
If you need help	Rehabilitation services	\$30 / visit	Not covered	20 visits per therapy per <u>Plan</u> year. Prior authorization required.	
recovering or have other special health	Habilitation services	\$30 / visit	Not covered	20 visits per therapy per <u>Plan</u> year. Prior authorization required.	
needs	Skilled nursing care	\$0 / day	Not covered	100 days per <u>Plan</u> year. Prior authorization required.	
	Durable medical equipment	\$0 / item	Not covered	Prior authorization required.	
	Hospice services	\$0 / visit	Not covered	Prior authorization required.	
If your child needs dental or eye care	Children's eye exam	\$30 / Optometrist visit \$40 /Ophthalmologist visit	Not covered	None	

		What You Will Pay		Limitations Expansions & Other
Common Medical Ev	ical Event Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Dental care (Adult & Child)
 Children's glasses
 Cosmetic surgery
 Hearing aids (Adult)
 Long-term care
 Non-emergency when traveling outside the US
 Private-duty nursing
 Weight loss programs (unless in conjunction with approved bariatric surgery plan)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (20 visit limit / year)
- Bariatric surgery

- Chiropractic care (20 visit limit / year)
- Hearing aids (Under age 18; two every 60 months
- Infertility treatment
 - Routine eye care (Adult & Child)
 - Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health-Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below:

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-788-0710 (TTY: 711)
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-213-3062 (TTY: 711)

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-213-3062 (TTY: 711)

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-213-3062 (TTY: 711)

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-213-3062 (TTY: 711)

Your health benefits will be self-insured by your <u>Plan</u> Sponsor. Kaiser Permanente Insurance Company will provide certain administrative services for the <u>Plan</u> and will not be an insurer of the Plan or financially liable for health care benefits under the Plan.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

\$40
\$250
\$0

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$500	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$560	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist Copayments	\$40
■ Hospital (facility) Copayments	\$250
Other <u>Copayments</u>	\$0

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$720	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist Copayments	\$40
■ Hospital (facility) Copayments	\$250
Other <u>Copayments</u>	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$500