Deleting Cookies and Cache in a Browser

PURPOSE:

- How to clear cookies and cache in the popular web browsers:
  - Google Chrome
  - Mozilla Firefox
  - Internet Explorer
  - Safari
  - Microsoft Edge

HOW TO CLEAR COOKIES AND CACHE:

**Google Chrome**

In Google Chrome, click on the **three vertical dots in the top right corner**, then select **Settings** from the dropdown.
When the Settings menu pops up, scroll to the bottom, and click Advanced.

Under Privacy and security select Clear Browsing Data.
A window will pop up, click the **Advanced** tab.

Change the **Time range** to **All time** in the drop down. Then make sure you select **Cookies and other site data** and **Cached images and files**.

Then select the **Clear data** button.
To clear cookies and cache in Mozilla Firefox, select the three horizontal lines in the top right corner. Select Options from the dropdown menu.

In the window that comes up, select Privacy & Security on the left side.
Under **Cookies and Site Data**, select the **Clear Data** button on the right side.

Click the **Clear** button on the Clear Data window that pops up.
To clear the cookies and cache in Internet Explorer, **click the gear in the top right corner.**

On the dropdown menu, select **Internet Options.**
In the window that pops up, under **Browser History** click the **Delete** button.

Click the **OK** button.
In the window that pops up from there, make sure you select only **Temporary Internet Files and Website Files** and **Cookies and Website Data**.

Click **Delete**.
To clear cookies and cache in Safari, first click the Safari menu in the top left of the screen.

Select Preferences from the dropdown menu.

In the window that pops up, select the Privacy tab.

In that tab, click Manage Website Data.
In the window that pops up, click **Remove All** in the bottom left.
To clear the cookies and cache in Microsoft Edge, first click the three horizontal dots in the top right corner and select Settings.
From the menu that pops out, select **Choose what to clear**.
In the next menu, only select **Cookies and saved website data** and **Cached Data and Files**, then click the **Clear** button.