

What is the CWC Survey?

The University of Colorado system office launched the Campus and Workplace Culture (CWC) Survey fall of 2021 and a pulse survey in fall 2023. The University of Colorado is committed to creating an inclusive environment where all members of our community feel respected, supported, and valued. The purpose of the Campus and Workplace Culture Survey is to gather information from CU students, staff, and faculty about their academic, workplace, and residential environments.

Diversity, equity, and inclusion are integral parts of the CU strategic plan and specific metrics will result from the initial survey and action plans developed post-survey. Progress will be monitored through metrics, action plans and future survey administration. We will use the results from this survey to better understand our existing culture and to identify both strengths and areas of concern in order to make recommendations for creating and sustaining a just, equitable, and inclusive culture at CU.

Resources

About the CWC Survey: https://www.cu.edu/campus-and-workplace-culture-survey

CWC Survey Glossary: https://www.cu.edu/cwc-glossary

Project Contacts

<u>Felicity O'Herron</u>, Chief Human Resources Officer & Vice President, Employee Services <u>Ashley Eschler</u>, Program Director, Culture, Talent, and Leadership Development, Employee Services <u>Judi Diaz Bonacquisti</u>, Vice President, Senior Diversity Officer <u>Thanh Nguyen</u>, Director of Diversity, Equity, and Inclusion Strategic Initiatives Rvan Allred. Director. Institutional Research and Data Analysis

<u>Ryan Allieu,</u> Director, institutional Research and Data Analysis

Stephanie Sheldon, Enterprise Business Intelligence Analyst, Institutional Research

Demographics

What data is included?

Employee demography data are used to compare the survey population with the survey results. These data represent both employee record data (department, hire date, age, employee type, officer status) and self-reported identification (sex, race/ethnicity, veteran status, disability status, gender expression/identity, and political views).

Where do the data come from?

All demography data are self-reported by employees. Demographic data shown within this visualization derive from two sources: HCM and the CWC survey.

HCM is the data system storing employee attributes used by Employee Services. Employees can update their data using the employee portal (my.cu.edu). Employees may review and update their race/ethnicity, veteran status, disability status, and education level. Several other attributes are derived from employee data such as hire date range, age range, and officer status.

CWC Survey requests demography across several areas, including race/ethnicity, gender expression/identity, primary language used in the home, home country, veteran status, disability status, political view, and political party affiliation.

Additional Questions?

Send us an email at **systemdei@cu.edu** Send us your data questions at **ir@cu.edu**



University of Colorado Compare Campus & Workplace Culture Survey

System Administration Overall Results

Compare

Comparing survey responses across demographic categories provide insight to the varied experiences of employees. Review the table below noting differences between the Avg. Response (1-6) reported by different demographic groups.

<< Low Score High Score >> 4.2		nduct		nging		nment	Develo	vth & pment		pect
4.2	2021	2023	2021	2023	2021	2023	2021	2023	2021	2023
System Admin	5.0	5.2	4.8	5.0	4.7	4.9	4.5	4.8	5.0	5.2
Avg. Sex: Female	5.0	5.2	4.8	5.0	4.7	5.0	4.6	4.8	5.0	5.3
Avg. Sex: Male	5.1	5.2	4.7	4.9	4.6	4.9	4.5	4.7	5.0	5.2
Avg. GendID/SexOrient: Yes	4.9	4.9	4.5	4.6	4.5	4.7	4.3	4.5	5.0	5.0
Avg. GendID/SexOrient: No	5.1	5.2	4.8	5.0	4.7	5.0	4.6	4.8	5.1	5.3
Avg. RaceEth: People of Color	5.1	5.3	4.8	5.0	4.8	5.0	4.6	4.8	5.1	5.3
Avg. RaceEth: White	5.1	5.2	4.8	5.0	4.7	4.9	4.5	4.8	5.1	5.2
Avg. RaceEth: Amer Ind, Black	5.2	5.6	4.8	5.0	4.7	5.2	4.6	5.1	5.0	5.5
Avg. RaceEth: Asian	5.2	5.4	5.0	5.0	5.0	5.2	4.8	5.0	5.2	5.4
Avg. RaceEth: Hispanic	4.9	5.0	4.6	5.0	4.6	4.8	4.2	4.6	4.9	5.0
Avg. RaceEth: Two+ Races	5.2	5.3	4.7	5.0	4.7	5.0	4.9	4.7	5.0	5.4
Avg. Disability: Yes	4.7	5.2	4.6	5.0	4.5	4.9	4.3	4.8	4.9	5.2
Avg. Disability: No	5.2	5.3	4.9	5.0	4.8	5.0	4.7	4.8	5.1	5.2
Avg. Veteran: Yes	4.8	5.3	4.4	4.9	4.5	4.7	4.5	4.4	4.7	5.1
Avg. Veteran: No	5.1	5.2	4.8	5.0	4.7	5.0	4.6	4.8	5.1	5.2
Avg. Age: 20-29	5.4	5.4	5.1	5.1	5.0	5.1	5.0	4.9	5.4	5.3
Avg. Age: 30-39	5.1	5.2	4.7	4.9	4.6	4.8	4.5	4.7	5.0	5.1
Avg. Age: 40-49	5.0	5.2	4.8	5.0	4.7	5.0	4.5	4.9	5.1	5.3
Avg. Age: 50-59	4.8	5.1	4.6	5.0	4.5	4.9	4.4	4.8	4.8	5.2
Avg. Age: 60+	5.2	5.2	4.9	5.1	4.8	5.0	4.6	4.9	5.1	5.3
Avg. Political Party: Democrat	5.1	5.2	4.8	5.0	4.7	5.0	4.5	4.8	5.0	5.2
Avg. Political Party: Republican	5.3	5.4	5.0	5.1	4.9	5.2	4.6	5.1	5.4	5.4
Avg. Political Party: Unaffiliated	5.1	5.3	4.8	5.0	4.8	5.0	4.7	4.7	5.1	5.2
Avg. Political Econ View: Conservative	5.1	5.2	4.8	5.1	4.8	5.1	4.7	5.0	5.1	5.3
Avg. Political Econ View: Moderate	5.1	5.1	4.8	5.0	4.7	4.9	4.6	4.7	5.1	5.2
Avg. Political Econ View: Liberal	5.0	5.2	4.8	4.9	4.6	4.9	4.4	4.7	5.0	5.2
Avg. Political Social View: Conservative	4.8	5.1	4.6	5.1	4.7	5.0	4.5	4.9	5.1	5.3
Avg. Political Social View: Moderate	5.1	5.2	4.7	4.9	4.7	4.9	4.5	4.7	5.1	5.1
Avg. Political Social View: Liberal	5.1	5.2	4.8	5.0	4.7	5.0	4.5	4.8	5.0	5.2
Avg. Supervisor: No	5.0	5.2	4.8	4.9	4.6	4.9	4.5	4.7	5.0	5.2
Avg. Supervisor: Yes	5.1	5.2	4.8	5.1	4.8	5.1	4.7	5.0	5.1	5.4
Avg. Officer: No	5.0	5.2	4.8	5.0	4.6	4.9	4.5	4.7	5.0	5.2
Avg. Officer: Yes	5.4	5.5	5.2	5.4	5.3	5.4	5.2	5.5	5.5	5.7



Compare Campus & Workplace Culture Survey - Avg. Response (1-6) by Theme & Question

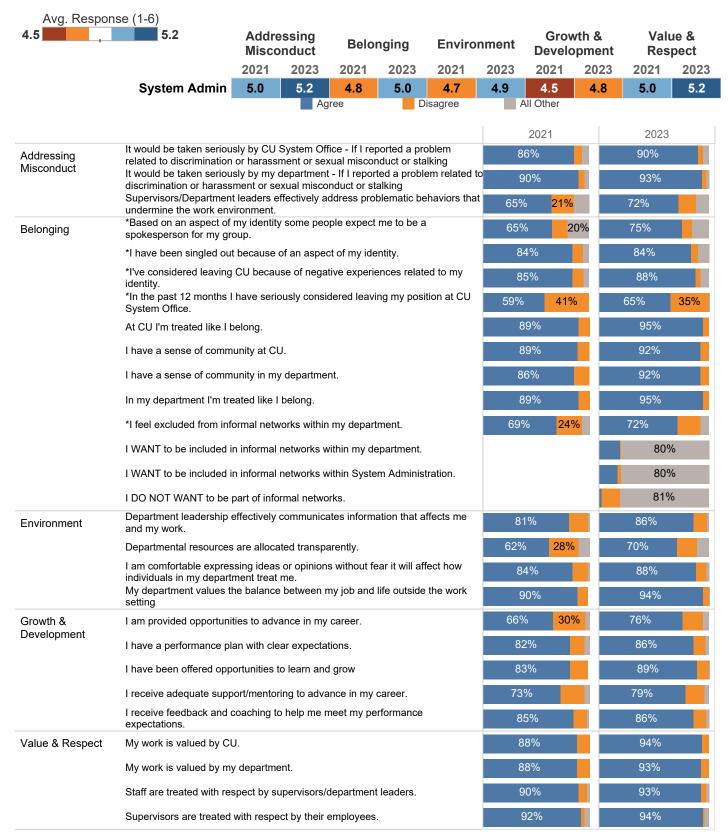
System Administration Overall Results

	Question Compare										
Avg. Response	(1-6)	Misco	essing enduct		nging		onment	Grov Develo	vth & pment	Valu Res	pect
	Cuataus Adusia	2021	2023	2021	2023	2021	2023	2021	2023	2021	2023
	System Admin	5.0	5.2	4.8	5.0	4.7	4.9	4.5	4.8	5.0	5.2
	the scale so that negatively been reversed, so that posi									2021	2023
Addressing	It would be taken seriously or sexual misconduct or st		stem Office	e - If I repo	rted a probl	lem related	to discrimi	nation or ha	arassment	5.3	5.4
Misconduct	It would be taken seriously sexual misconduct or stalk	by my de	partment -	If I reported	d a problem	related to	discriminat	ion or hara	ssment or	5.4	5.5
	Supervisors/Department leaders effectively address problematic behaviors that undermine the work environment.								4.3	4.6	
Belonging	*Based on an aspect of my identity some people expect me to be a spokesperson for my group.							4.8	5.2		
	*I have been singled out b	ecause of	an aspect o	of my ident	ity.					5.2	5.4
	*I've considered leaving CU because of negative experiences related to my identity.							5.2	5.6		
	*In the past 12 months I ha	ave serious							4.0	4.2	
	At CU I'm treated like I bel	ong.								4.9	5.0
	I have a sense of commun	ity at CU.								4.7	4.8
	I have a sense of commun	ity in my d	epartment.							4.8	5.1
	In my department I'm treat	ed like I be	elong.							5.0	5.2
	*I feel excluded from informal networks within my department.						4.4	4.5			
	I WANT to be included in i	nformal ne	tworks with	nin my depa	artment.						4.8
	I WANT to be included in informal networks within System Administration.								4.5		
	I DO NOT WANT to be part of informal networks.								4.7		
Environment	Department leadership eff	partment leadership effectively communicates information that affects me and my work.						4.6	4.9		
	Departmental resources a	re allocate	d transpare	ently.						4.1	4.4
	I am comfortable expressi	ng ideas oi	opinions v	vithout fear	it will affec	t how indiv	riduals in m	y departme	ent treat me.	4.8	5.0
	My department values the	balance b	etween my	job and life	e outside th	e work set	ting			5.1	5.3
Growth & Development	I am provided opportunitie	s to advan	ce in my ca	areer.						4.1	4.5
	I have a performance plan	with clear	expectatio	ns.						4.7	4.9
	I have been offered opportunities to learn and grow I receive adequate support/mentoring to advance in my career.						4.6	4.9			
							4.4	4.7			
	I receive feedback and coa	aching to h	elp me me	et my perfo	ormance ex	pectations	•			4.8	4.9
Value & Respect	My work is valued by CU.									4.8	4.9
	My work is valued by my d	epartment								5.0	5.1
	Staff are treated with response	ect by supe	ervisors/de _l	partment le	aders.					5.1	5.3
	by their em	ployees.						5.3	5.5		



Compare Campus & Workplace Culture Survey - Agree/Disagree by Theme & Question (100% Scale)

System Administration Overall Results

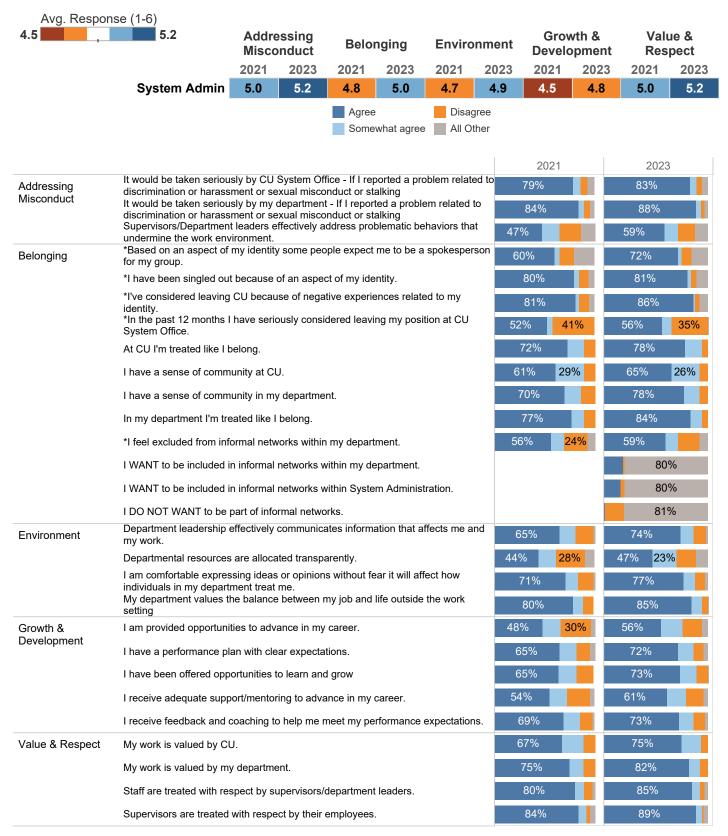


^{*} We have adjusted the scale so that negatively worded questions (where a positive response would be a lower number) have been reversed, so that positive experiences are always associated with higher numbers.



Compare Campus & Workplace Culture Survey - 3-point Agree/Disagree by Theme & Question (100% Scale)

System Administration Overall Results

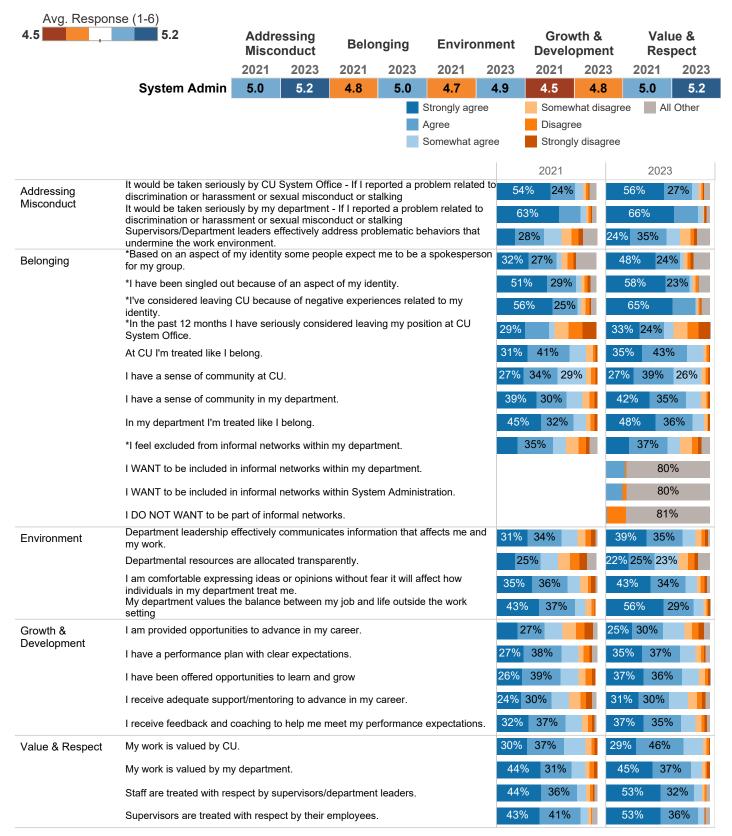


^{*} We have adjusted the scale so that negatively worded questions (where a positive response would be a lower number) have been reversed, so that positive experiences are always associated with higher numbers.



Compare Campus & Workplace Culture Survey - 6-point Scale Agree/Disagree by Theme & Question (100% Scale)

System Administration Overall Results

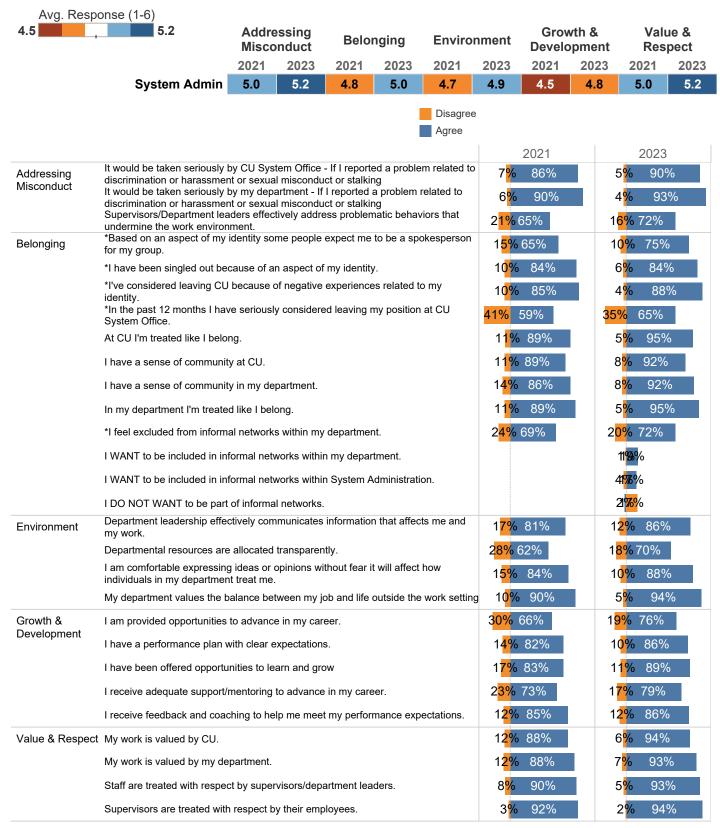


^{*} We have adjusted the scale so that negatively worded questions (where a positive response would be a lower number) have been reversed, so that positive experiences are always associated with higher numbers.



Compare Campus & Workplace Culture Survey - Agree/Disagree by Theme & Question (Divergent Scale)

System Administration Overall Results

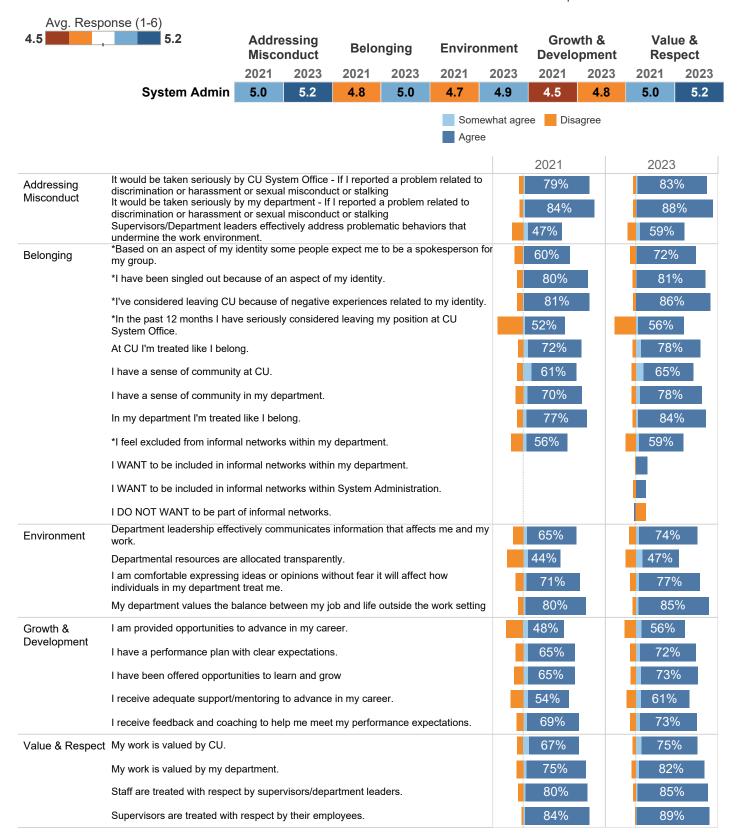


^{*} We have adjusted the scale so that negatively worded questions (where a positive response would be a lower number) have been reversed, so that positive experiences are always associated with higher numbers.



Compare Campus & Workplace Culture Survey - 3-point Agree/Disagree by Theme & Question (Divergent Scale)

System Administration Overall Results

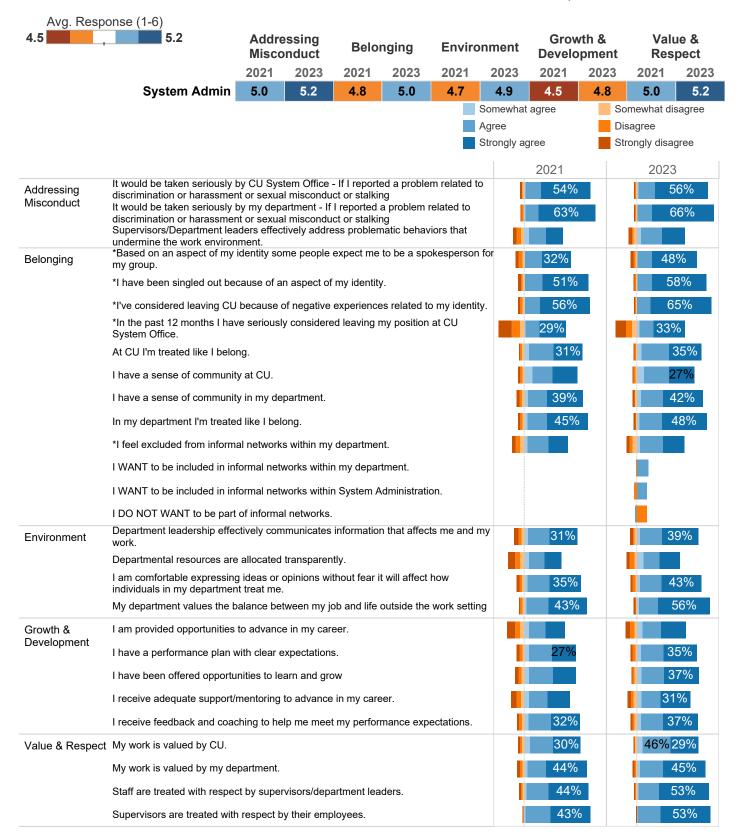


^{*} We have adjusted the scale so that negatively worded questions (where a positive response would be a lower number) have been reversed, so that positive experiences are always associated with higher numbers.



Compare Campus & Workplace Culture Survey - 6-point Agree/Disagree by Theme & Question (Divergent Scale)

System Administration Overall Results



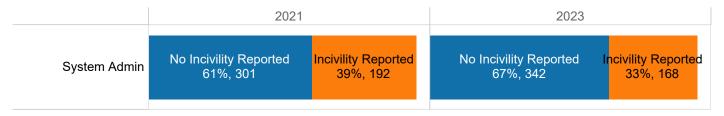
^{*} We have adjusted the scale so that negatively worded questions (where a positive response would be a lower number) have been reversed, so that positive experiences are always associated with higher numbers.



Compare Campus & Workplace Culture Survey - Perceptions of Reported Behaviors (Incivility Section)

System Administration Overall Results

Compare



Incivility

The list below contains examples of problematic behaviors that sometimes occur in the academic environment/campus workplace. Such behaviors may occur, for instance, during daily work, one-to-ones, meetings, presentations, online, over email, or in an off-campus setting having to do with CU-related activities.

Within the last 12 months, have you experienced any of these behaviors in the context of your CU-related activities (in person or remote)? Please select all that apply.

If you have not experienced any of these behaviors, please select the last box: "I have not experienced any of these behaviors in the past 12 months."

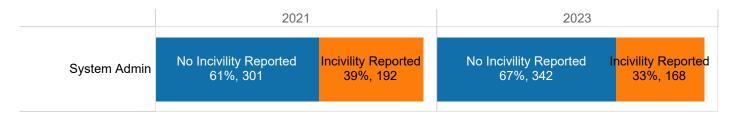
	2021	2023
Non-responsiveness or slow responsiveness to emails or requests	111 23%	92 18%
Condescension or dismissive remarks	81 16%	58 11%
Someone constantly interrupting or talking over you	60 12%	43 8%
Someone taking credit for your work/ideas	55 11%	44 9%
Complaints being made about you to others behind your back	52 11%	41 8%
Your work being undermined or impededincluding research if applicable	39 8%	45 9%
Being deliberately ignored or excluded	46 9%	34 7%
Non-verbal behaviors/gestures like eye-rolling making faces in response to you	26 5%	25 5%
Unjustified denial of access to resources (information colleagues career opportunities)	31 6%	13 3%
Hostile electronic communication (emails texts social media)	17 3%	21 4%
Excessive criticism in front of others	15 3%	19 4%
Being mocked scorned ridiculed or treated with contempt	15 3%	13 3%
Insults or derogatory remarks	12 2%	14 3%
Inappropriate jokes/humor (verbal or written)	16 3%	8 2%
Rumors being spread about you	11 2%	13 3%
Being shouted or yelled at	11 2%	12 2%
Threats to your professional status	13 3%	9 2%
Threats to your employment status	12 2%	4 1%
Someone plagiarizing your work	7 1%	6 1%
Feeling physically threatened	2 0%	3 1%
Your property being vandalized, destroyed, or stolen		2 0%
Unwanted physical contact (for example, touching your hair, rubbing your back, etc.)		1 0%



Compare Campus & Workplace Culture Survey - Perceptions of Reported Behaviors (Incivility Section)

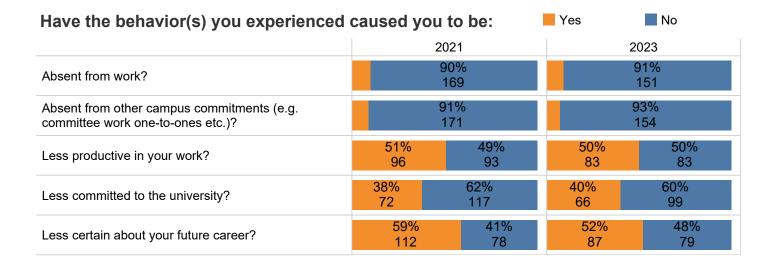
System Administration Overall Results

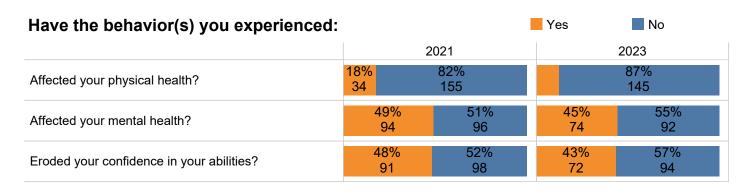
Compare



You indicated that you have experienced the following behavior(s) within the last 12 months in the context of your CU-related activities: (list)

Have the behavior(s) you experienced caused you to consider: ■ Yes No 2021 2023 32% 68% 20% 80% Not recommending CU to someone considering 61 33 134 128 working here? 37% 40% 60% 63% Transferring to another department at CU? 114 61 106 76 48% 52% 47% 53% Leaving CU? 91 99 79 88







Compare Campus & Workplace Culture Survey - Ranked Barriers to Participation in Wellness Programs

System Administration Overall Results

Compare

Respondents were asked to rank (scale 1-5) reasons for agreeing with the following statement:

Please indicate whether each of the following are a barrier that prevents you from participating in wellness-at-work programs. (Select all that apply)

"Wellness-at-work programs" are defined as CU provided services intended to served mental, physical, and social benefits. These services may include: staff council sponsored events, lunch and learns, concerts/speakers, nutrition/fitness programs (Move Program, flu shots, blood drives), Virtual or In-Person health training, Skillsoft, LinkedIn Learning, Discounts on fitness/health (24 Fitness, CorePower Yoga, etc).

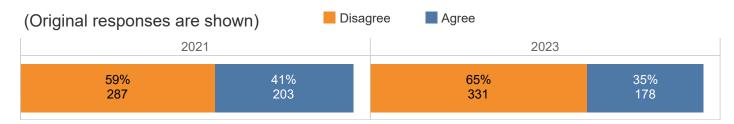
Follow up questions (Ranking on 1-5 scale)	■ 1 ■ 2 ■ 3 ■ 4 ■ 5					
	20)23				
Time management (have trouble fitting anything else into my busy schedule)	331 (2.8)	27%				
Lack of personal motivation	271 (2.0)	45% <mark>24%</mark>				
Lack of interest in wellness activities available to me	270 (2.1)	43% <mark>24%</mark>				
Job responsibilities make it difficult to participate (shift work, coverage, fee based work)	259 (2.3)	45%				
I forget to attend or participate	248 (2.1)	46%				
Wellness programs are not offered at a convenient location	242 (2.3)	45%				
Schedule of programs do not work for me	239 (2.1)	44%				
Do not feel comfortable participating in wellness-at-work programs	205 (1.7)	65%				
Do not have the knowledge needed to participate	204 (1.9)	59%				
Concerns about confidentiality	188 (1.7)	72%				
Cost	185 (1.5)	74%				
Not supported by coworkers	149 (1.4)	83%				
My supervisor does not allow me to attend	115 (1.1)	96%				
Injury or disability	111 (1.4)	81%				
Other	58 (2.6)	43%				



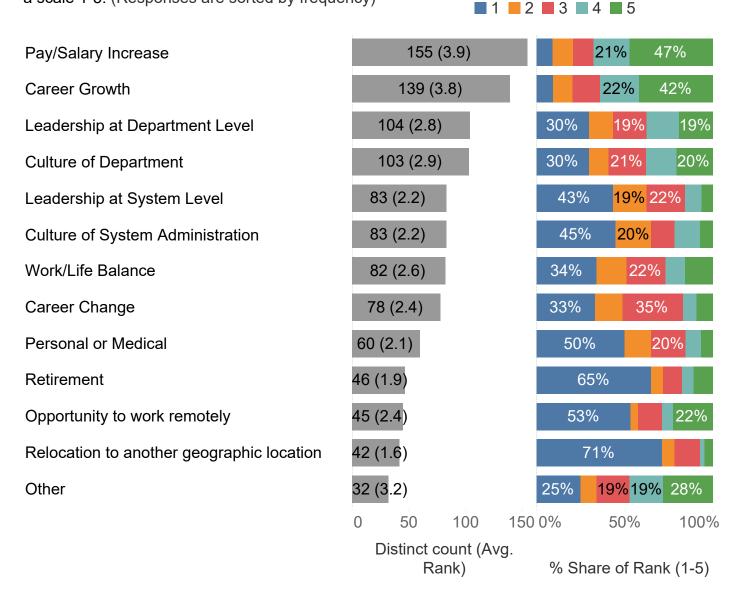
Compare Campus & Workplace Culture Survey - Ranked Reasons Why Considered Leaving CU

System Administration
Overall Results
Compare

<u>Question:</u> (choose_leaveCUR) Thinking about your employment career at CU: -<u>Response:</u> *In the past 12 months I have seriously considered leaving my position at CU System Office.



For those responding with agreement (35% in 2023), respondents were asked to rank reasons on a scale 1-5. (Responses are sorted by frequency)





Compare Campus & Workplace Culture Survey - Follow Up Questions for Informal Networks

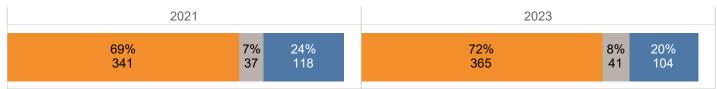
System Administration Overall Results Compare

Question: (clim_exclude_networkR) The following questions address the overall workplace culture in your department. Indicate how strongly you disagree or agree with each of the following statements: -

Response: *I feel excluded from informal networks within my department.

Disagree Agree

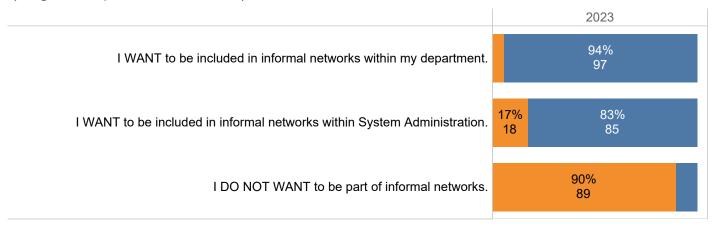
(Original responses are shown)



Follow up questions

For individuals indicating that they feel excluded from informal networks, they received three (3) follow up questions about their desire to be included in informal networks.

(Original responses are shown)



Themes & Questions in 2023 CWC Survey for System Administration

Question (Theme)	Question Short Text	2021	2023
Belonging	*In the past 12 months I have seriously considered leaving my position at CU System Office.	490	510
	*I feel excluded from informal networks within my department.	493	510
	I WANT to be included in informal networks within my department.		510
	I WANT to be included in informal networks within System Administration.		510
	I DO NOT WANT to be part of informal networks.		510
	I have a sense of community at CU.	493	510
	At CU I'm treated like I belong.	493	510
	I have a sense of community in my department.	493	510
	In my department I'm treated like I belong.	493	510
	*I've considered leaving CU because of negative experiences related to my identity.	491	510
	*I have been singled out because of an aspect of my identity.	491	510
	*Based on an aspect of my identity some people expect me to be a spokesperson for my group.	491	510
Growth & Development	I am provided opportunities to advance in my career.	493	510
	I receive feedback and coaching to help me meet my performance expectations.	491	510
	I receive adequate support/mentoring to advance in my career.	492	510
	I have a performance plan with clear expectations.	493	510
	I have been offered opportunities to learn and grow	486	510
Addressing Misconduct	Supervisors/Department leaders effectively address problematic behaviors that undermine the work environment.	493	510
	It would be taken seriously by my department - If I reported a problem related to discrimination or harassment or sexual misconduct or stalking	491	510
	It would be taken seriously by CU System Office - If I reported a problem related to discrimination or harassment or sexual misconduct or stalking	491	510
Environment	Department leadership effectively communicates information that affects me and my work.	493	510
	I am comfortable expressing ideas or opinions without fear it will affect how individuals in my department treat me.	493	510
	Departmental resources are allocated transparently.	492	510
	My department values the balance between my job and life outside the work setting	486	510
Value & Respect	Supervisors are treated with respect by their employees.	493	510
	Staff are treated with respect by supervisors/department leaders.	493	510
	My work is valued by CU.	493	510
	My work is valued by my department.	493	510