



Care for the Whole You

Behavioral Health Services

At Kaiser Permanente, we strive to provide you with the best possible service and access to behavioral health care for you and your family. Behavioral health services are available to children, adolescents, families, adults, and geriatrics. Services include counseling for chemical dependency, eating disorders, geriatric psychiatry, and mental health.

Appointments:

Please call our Behavioral Health Access Center at **303-471-7700**, weekdays, 8:30am to 4:30pm to schedule a Behavioral Health appointment at any of the following Denver/Boulder Centers.

Baseline Behavioral Health Center

580 Mohawk Drive
Boulder, CO 80303

Highline Behavioral Health Center*

10350 E. Dakota Ave.
Denver, CO 80247

*Entrance located on east side of building.

Hidden Lake Behavioral Health Center

7701 Sheridan Blvd.
Westminster, CO 80003

Ridgeline Behavioral Health Center

9139 S. Ridgeline Blvd.
Highlands Ranch, CO 80129

You do not need a referral from your personal physician.

After-Hours Services:

For after-hours needs, Members should call **303-338-4545**. In a life-threatening emergency, Members are asked to call **911** or go to the nearest emergency room.

Urgent and Crisis Services:

To access Crisis Services, a Member can walk into and inform the check-in staff that they would like to meet with a crisis therapist.

The Kaiser Permanente Behavioral Health Center locations Highline, Ridgeline, and Hidden Lake have crisis therapists who are available to address urgent and crisis needs during weekdays.

NOTE: Crisis therapists are not currently available at the Baseline location.

Crisis services are intended to meet urgent clinical needs or connect the patient to the resources to meet those needs.

The therapists are available **in person** from 8:30 a.m. to 4:30 p.m. (Monday-Friday) at the Highline, Ridgeline, and Hidden Lake locations **ONLY**.

They can also be accessed **by telephone** from 8:30am to 4:30pm (Monday-Friday).

To speak to a crisis therapist, call the Behavioral Health Access Center at **303-471-7700** and request crisis assistance.

In a life-threatening emergency, Members are asked to call 911 or go to the nearest emergency room.



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Behavioral Health Service Referrals:

- Most Kaiser Permanente Health Plans cover services provided within the Kaiser Permanente Health Plan system unless there is a medical necessity for a service that is not offered within Kaiser Permanente. In that case, appropriate referrals are made to select Kaiser Permanente Contracted Providers.
- In limited instances, for access needs, the Kaiser Permanente Behavioral Health Center may refer patients to limited network providers on a temporary basis.
 - **Note:** If you are in treatment by an in-network provider, Kaiser Permanente will evaluate your treatment and may or may not transition your treatment back to Kaiser Permanente behavioral health staff.
 - The evaluation process will take place with the temporary in-network provider and Kaiser Permanente. Please request that your in-network provider contact Kaiser Permanente at **303-471-7700** for a referral review.