Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 07/01/2013 - 06/30/2014

Coverage for: Employee & Family | Type: PPO



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <a href="https://www.myuhc.com">www.myuhc.com</a> or by calling 1-877-283-5424. A Uniform Glossary can be accessed at: <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>.

| Important Questions  | Answers  | Why this Matters:  |
|--|--|--|
| What is the overall deductible?                                      | \$ 1,500 Ind/\$3,000 Family<br>Network; \$3,000 Ind/\$6,000<br>Family Non-Network. Does not<br>apply to preventive care.                 | You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <b>deductible</b> starts over (usually, but not always, January 1 <sup>st</sup> ). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .   |
| Are there other deductibles for specific services?                   | <b>\$</b> No   | You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.   |
| Is there an <u>out-of-</u><br><u>pocket limit</u> on my<br>expenses? | <b>\$</b> Yes. <b>\$5,000</b> Ind <b>/\$10,000</b> Family Network; <b>\$10,000</b> Ind <b>/\$20,000</b> Family Non-Network               | The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.   |
| What is not included in the out-of-pocket limit?                     | Premiums, balance-billed charges, health care this plan doesn't cover and penalties for failure to obtain preauthorization for services. | Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .   |
| Is there an overall annual limit on what the plan pays?              | No   | The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.   |
| Does this plan use a network of providers?                           | Yes. See <u>www.myuhc.com</u> or call 1-877-283-5424 for a list of network providers   | If you use a Network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your Network doctor or hospital may use a Non-Network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> . |
| Do I need a referral to see a specialist?                            | No   | You can see the <b>specialist</b> you choose without permission from this plan.  |
| Are there services this plan doesn't cover?                          | Yes  | Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .  |

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OMB Control Numbers 1545-2229, 1210-0147, and 0938-1146

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use Network <u>providers</u> by charging you lower <u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u> amounts.

| Common<br>Medical Event                                | Services You May Need                            | Your Cost If<br>You Use a<br>Network<br>Provider | Your Cost If<br>You Use a<br>Non-Network<br>Provider | Limitations & Exceptions  |
|--|--|--|--|---|
|  | Primary care visit to treat an injury or illness | \$30 copay/visit                                 | 50% coinsurance                                      | none  |
|  | Specialist visit                                 | \$50 copay/visit                                 | 50% coinsurance                                      | none  |
| If you visit a health care provider's office or clinic | Other practitioner office visit                  | \$50 copay/visit                                 | 50% coinsurance                                      | Acupuncture and chiropractic services limited to \$750/year 20 visits/plan year each of physical, occupational or speech therapy; one vision exam every 12 months |
|  | Preventive care/screening/immunization           | No charge  | 50% coinsurance                                      | Deductible does not apply for Non-<br>Network services  |
| If you have a test                                     | Diagnostic test (x-ray, blood work)              | 20% coinsurance                                  | 50% coinsurance                                      | none  |
| II you have a test                                     | Imaging (CT/PET scans, MRIs)                     | 20% coinsurance                                  | 50% coinsurance                                      | none  |

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| Common<br>Medical Event                                 | Services You May Need                          | Your Cost If<br>You Use a<br>Network<br>Provider | Your Cost If<br>You Use a<br>Non-Network<br>Provider | Limitations & Exceptions   |
|---|--|--|--|--|
| If you need drugs to treat your illness or              | Generic drugs                                  | Retail: \$10<br>Mail Order: \$25                 | Retail: \$10<br>Mail Order not<br>covered            | Retail: Up to a 31-day supply. Mail<br>Order: Up to a 90-day supply. Certain<br>drugs, including certain specialty drugs,  |
| condition  More information                             | Preferred brand drugs                          | Retail: \$25<br>Mail Order: \$62.50              | Retail: \$25<br>Mail Order not<br>covered            | may need to be obtained from a designated pharmacy.  |
| about <b>prescription drug coverage</b> is available at | Non-preferred brand drugs                      | Retail: \$50<br>Mail Order: \$125                | Retail: \$50<br>Mail Order not<br>covered            | See <u>www.myuhc.com</u> for information on drugs covered by your plan.  |
| www.myuhc.com.  | Specialty drugs                                | 20% coinsurance                                  | 50% coinsurance                                      |  |
| If you have   | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance                                  | 50% coinsurance                                      | none   |
| outpatient surgery                                      | Physician/surgeon fees                         | 20% coinsurance                                  | 50% coinsurance                                      | none   |
|   | Emergency room services                        | 20% coinsurance                                  | 20% coinsurance                                      | Network Deductible applies for Non-Network services.   |
| If you need immediate medical attention                 | Emergency medical transportation               | 20% coinsurance                                  | 20% coinsurance                                      | Network Deductible applies for Non-<br>Network services. Notification<br>requirements apply for non-emergency<br>services. |
|   | Urgent care                                    | \$75 copay/visit & 20% coinsurance               | 50% coinsurance                                      | none   |
| If you have a   | Facility fee (e.g., hospital room)             | \$1,000 copay/stay<br>20% coinsurance            | 50% coinsurance                                      | none   |
| hospital stay   | Physician/surgeon fee                          | 20% coinsurance                                  | 50% coinsurance                                      | none   |

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| Common<br>Medical Event               | Services You May Need                        | Your Cost If<br>You Use a<br>Network<br>Provider   | Your Cost If<br>You Use a<br>Non-Network<br>Provider | Limitations & Exceptions  |
|---------------------------------------|--|--|--|---|
|                                       | Mental/Behavioral health outpatient services | \$30 copay/visit                                   | 50% coinsurance                                      | Benefits for outpatient visits for medication management will be paid at 100%   |
| If you have mental health, behavioral | Mental/Behavioral health inpatient services  | \$1,000 copay/stay<br>20% coinsurance              | 50% coinsurance                                      | Network Deductible does not apply.  |
| health, or substance abuse needs      | Substance use disorder outpatient services   | \$30 copay/visit                                   | 50% coinsurance                                      | Benefits for outpatient visits for medication management will be paid at 100%   |
|                                       | Substance use disorder inpatient services    | \$1,000 copay/stay<br>20% coinsurance              | 50% coinsurance                                      | Network Deductible does not apply.  |
|                                       | Prenatal and postnatal care                  | Physician's office - \$30 copay/visit              | 50% coinsurance                                      | Network copay will only apply to the initial office visit.  |
| If you are pregnant                   | Delivery and all inpatient services          | \$1,000 copay/stay<br>20% coinsurance              | 50% coinsurance                                      | Network Deductible does not apply.<br>Notification/Precertification is<br>required if inpatient stay exceeds 48<br>hours for normal delivery or 96 hours<br>following a caesarian delivery. |
|                                       | Home health care                             | 20% coinsurance                                    | 50% coinsurance                                      | Limited to100 visits/plan year.   |
| If you need help                      | Rehabilitation services                      | \$50 copay/visit                                   | 50% coinsurance                                      | Limited to 20 visits/plan year.   |
| recovering or have                    | Habilitation services                        | Not covered  | Not covered  | none  |
| other special health                  | Skilled nursing care                         | 20% coinsurance                                    | 50% coinsurance                                      | Limited to 30 days/plan year.   |
| needs                                 | Durable medical equipment                    | 20% coinsurance                                    | 50% coinsurance                                      | Limited to \$5,000/plan year.   |
|                                       | Hospice service                              | 20% coinsurance                                    | 50% coinsurance                                      | none  |
| If your child needs                   | Eye exam                                     | \$30 copay<br>Optometrist/\$50<br>copay Specialist | Not covered  | Limited to one exam every 12 months.  |
| dental or eye care                    | Glasses                                      | \$25 copay   | Limited benefit                                      | Every 24 months: Eyeglass lenses 100% Frames \$130 Contacts \$150   |

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| Common<br>Medical Event | Services You May Need | Your Cost If<br>You Use a<br>Network<br>Provider | Your Cost If<br>You Use a<br>Non-Network<br>Provider | Limitations & Exceptions |
|-------------------------|-----------------------|--|--|--------------------------|
|                         | Dental check-up       | Not covered                                      | Not covered  | none                     |

#### **Excluded Services & Other Covered Services:**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic surgery
- Dental care (adult/child unless accidental)
- Habilitation Services

- Infertility treatment
- Long-term care
- Non-emergency care when travel outside the U.S.
- Private Duty Nursing
- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture
- Bariatric surgery

- Chiropractic care
- Hearing aids

### **Your Rights to Continue Coverage:**

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such right may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage contact the plan at 1-877-725-4545. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

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Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov

### **Your Grievance and Appeals Rights:**

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: Member Services at 1-877-283-5424 or the Division of Human Resources, Employee Benefits Unit at 1-800-719-3434 or 303-866-3434.

### **Language Access Services:**

| Spanish | (Español): | Para obtener | asistencia en | Español, | llame al 1-877-283- | -5424. |
|---------|------------|--------------|---------------|----------|---------------------|--------|
|---------|------------|--------------|---------------|----------|---------------------|--------|

—————————To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

**Coverage Examples** Coverage for: Employee & Family | Plan Type: PPO

# **About these Coverage Examples:**

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care vou receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

## Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$ 5,810
- Patient pays \$ 1,730

#### Sample care costs:

| Total                      | \$7,540 |
|----------------------------|---------|
| Vaccines, other preventive | \$40    |
| Radiology                  | \$200   |
| Prescriptions              | \$200   |
| Laboratory tests           | \$500   |
| Anesthesia                 | \$900   |
| Hospital charges (baby)    | \$900   |
| Routine obstetric care     | \$2,100 |
| Hospital charges (mother)  | \$2,700 |

### Patient pays:

| Deductibles          | \$0     |
|----------------------|---------|
| Copays               | \$1,020 |
| Coinsurance          | \$560   |
| Limits or exclusions | \$150   |
| Total                | \$1,730 |

### **Managing type 2 diabetes**

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$ 2,840
- **Patient pays** \$ 2,560

#### Sample care costs:

| Prescriptions                  | \$2,900 |
|--------------------------------|---------|
| Medical Equipment and Supplies | \$1,300 |
| Office Visits and Procedures   | \$700   |
| Education                      | \$300   |
| Laboratory tests               | \$100   |
| Vaccines, other preventive     | \$100   |
| Total                          | \$5,400 |

#### Patient pays:

| Deductibles          | \$1,500 |
|----------------------|---------|
| Copays               | \$700   |
| Coinsurance          | \$280   |
| Limits or exclusions | \$80    |
| Total                | \$2,560 |

# **Questions and answers about the Coverage Examples:**

## What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork providers. If the patient had received care from out-of-network providers, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

## **Does the Coverage Example** predict my own care needs?

**No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## **Does the Coverage Example** predict my future expenses?

**No.** Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

### **Can I use Coverage Examples** to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.