

Step-by-Step Guide

Identifying Delegates in the Concur Travel & Expense System

What is a Delegate?

A delegate is an individual authorized to process expense reports, in the Concur Travel & Expense System, on behalf of another person.

Delegates are not policy specific – that is, as a delegate you can process both Procurement Card expense reports and Travel Reconciliation expense reports on behalf of the individual for whom you are a delegate. It is up to you and the individual to identify which type(s) of expense reports you should actually process.

There are two types of delegates:

- A Prepare Delegate can prepare expense reports for another individual.
- An Approve Delegate can approve expense reports on behalf of another individual. (To be an Approve Delegate, you must already have approval authority.)

Delegates are assigned for expense report processing, while travel arrangers are assigned for travel processing. Delegates and travel arrangers are not necessarily the same people. An individual can be just a delegate, just a travel arranger, or both a delegate and a travel arranger.

Accessing Your Expense Delegates Page

Delegates are identified on the EXPENSE DELEGATES page, which is located under your Concur Profile.

1. Begin by accessing Concur via [your campus portal](#). Locate your **CU Resources** section and, under the **Business Applications** area, select the **Concur Travel & Expense System** link.
2. From your Concur home page, click **Profile** (upper left corner of your screen).
3. Click **Expense Delegates** (left-side menu).

| <input type="checkbox"/> | Name | Can Prepare | Can View Receipts | Receives Emails |
|--------------------------|------|-------------|-------------------|-----------------|
| No records found. | | | | |

If you already have delegates identified, they will appear here.

Step-by-Step Guide

Identifying Delegates in the Concur Travel & Expense System

Adding Delegates

Note: If you have 25 or more delegates to add, you can instead submit the [Delegate Authorization \(DA\) form](#).

To add someone to act on your behalf, whether it is as a Prepare Delegate or Approve Delegate, click **Add Delegate**. Search for the employee you wish to add as your delegate. You can search by name, employee ID, or email address.

Select your delegate from the resulting list.

If identifying a Prepare Delegate...

| <input type="checkbox"/> | Name | Can Prepare | Can View Receipts | Receives Emails |
|-------------------------------------|---------------------------------------|-------------------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | Vallad, Lisa lisa.vallad@cusys.edu | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Check the **Can Prepare** checkbox. The **Can View Receipts** checkbox will automatically appear checked as this gives your delegate the ability to view receipt images.

If you would like your delegate to receive emails from the Concur Travel & Expense System regarding your Concur tasks (such as status changes, reminder emails, etc.), also check the **Receives Emails** checkbox.

Click **Save**; a message will appear confirming your delegate has been saved.

If identifying an Approve Delegate...

| <input type="checkbox"/> | Name | Can Prepare | Can View Receipts | Receives Emails | Can Approve | Can Approve Temporary | Receives Approval Emails |
|-------------------------------------|---|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| <input checked="" type="checkbox"/> | Hoyer, Heather heather.hoyer@cusys.edu | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> | Kuehler, Robert robert.kuehler@cu.edu | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

An Approve Delegate can be assigned on a temporary or permanent basis. To set a permanent Approve Delegate, select **Can Approve**. Or, to set a temporary Approve Delegate, select **Can Approve Temporary** and use the calendar to set the temporary

Step-by-Step Guide

Identifying Delegates in the Concur Travel & Expense System

approval timeframe. The **Can View Receipts** checkbox will automatically appear checked as this gives your delegate the ability to view receipt images.

If you would like your delegate to receive emails from the Concur Travel & Expense System regarding your Concur tasks (such as status changes, reminder emails, etc.), also check the **Receives Approval Emails** checkbox.

Click **Save**; a message will appear confirming your delegate has been saved.

If the individual doesn't already have approval authority as part of his or her position, the approval checkboxes will be unavailable for selection (grayed out).

Deleting Delegates

Note: If you have 25 or more delegates to remove, you can instead submit the [Delegate Authorization \(DA\) form](#).

To remove someone from your delegate list because you no longer want him or her to act on your behalf:

| <input type="checkbox"/> | Name | Can Prepare | Can View Receipts | Receives Emails | Can Approve | Can Approve Temporary | Receives Approval Emails |
|-------------------------------------|---|-------------------------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | Hoyer, Heather heather.hoyer@cusys.edu | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Select the appropriate individual using the checkbox to the left of the individual's name and click **Delete**.

You will receive a pop-up message for verification. To remove the delegate from your list, click **OK**. A message will appear confirming your delegate has been removed from your list.