Leadership Development Program (LDP)
1800 Grant Street, Rms. 501-503
Denver CO

March 17, 2016
Leading Groups Through Conflict

Learning Objectives

- Identify categories of conflict types utilizing a conflict diagnostic tool.
- Identify appropriate strategies for managing different conflict types.
- Describe components of a conflict resolution process.
- Apply conflict resolution strategies to a current working situation.

Agenda

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>8:15 – 8:30</td>
<td>Registration, Networking, and Continental Breakfast</td>
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<td>8:30 – 9:00</td>
<td>Review Assignment</td>
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<tr>
<td>9:00 – 12:15</td>
<td>Topic: Leading Groups Through Conflict, Facilitator: Merna Jacobsen, Ph.D., Director, Employee and Organizational Development, Division of Human Resources, CU-Boulder</td>
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<td>12:15 – 12:30</td>
<td>Closing and assignment</td>
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LDP website: [http://www.cu.edu/employee-services/leadership/ldp](http://www.cu.edu/employee-services/leadership/ldp)

Driving and Parking Directions

Assignment from February session

Readings from *HBR: On Managing Yourself*
Required reading: “How Resilience Works” By Diane L. Coutu

Assignment
Keep a record of situations where you have to make a choice and use “generativity” to determine your actions. Bring one scenario to share with the group. (See page 9 of your handout.)