How to connect to a remote computer or terminal server in Mac OS X

UIS Service Desk 303-860-HELP (4357) help@cu.edu



1 – Download and install the Microsoft
Remote Desktop app. This is free and
available for download via the the OS
X App Store.

2 - Connect to the System VPN client using the Pulse Secure VPN client installed on your workstation. This step is required in order to connect to a remote computer or terminal server.

3 - Once you have verified that you are connected to the System VPN, launch the Microsoft Remote Desktop app. This can be found by searching for "Remote Desktop" (minus quotes) in the Spotlight search. Press the **command + space** keys on the keyboard to open Spotlight Search.



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Search Results for "Remote desktop"



Microsoft Remote Desk... Business ★★☆☆☆ 31 Ratings

4 – The Microsoft Remote Desktop app will open. Click the **New** button to add a new connection.





5 – The **Edit Remote Desktops** window will open. Configure the connection as follows:

- In the Connection Name field, give the connection a friendly name (e.g. "Work Computer")
- In the PC Name field, enter the full computer name of the remote workstation you will be accessing
- Leave the Gateway dropdown set as No gateway configured
- In the User name field, enter AD\ followed by your System Administration user name
- In the **Password** field, enter your current System Administration password
- Adjust the **Resolution, Colors** and **Full** screen mode to your liking
- Leave the Start session in full screen and Use all monitors checkboxes selected

General Session F	note Desktops - Work Computer	
Connection name	Work Computer	
PC name	computername.ad.cu.edu	
Gateway	No gateway configured	•
Credentials	·	-
User name	AD\username	
Password	•••••	
Resolution	Native	•
Colors	True Color (24 bit)	0
Full screen mode	OS X native	
	Start session in full screen	_
	Scale content	

🔽 Use all monitors

6 – Close this window to save these settings.



7 – Double-click the saved connection to launch the remote session.

8 – When prompted, press **Continue** to verify the certificate.

9 – You will now be connected to the remote workstation, and should see your normal desktop window.

As always, please contact the UIS Service Desk should you have any questions or for additional assistance.

Microsoft Remote Desktop					
New Start Edi	t Preferences	Remote Resources	Azure RemoteApp		
Work Comput User name: AD	er Nusername				

