

## **Secure File Transfer Protocol (SFTP)** <sup>[1]</sup>

### **Overview:**

CU's Secure File Transfer Program (SFTP) is used by customers to upload files for batch processing and to provide short-term storage to aid in collaboration between staff and vendors.

**Benefits:** Some of the benefits of SFTP include:

- 24/7 file transfer services capabilities
- Centralized location for short-term file storage
- Secure file transfer for campuses, customers ([Finance](#) <sup>[2]</sup>, [HRMS](#) <sup>[3]</sup>, [UC4](#) <sup>[4]</sup>, [CIW/Cognos](#) <sup>[5]</sup>, [Campus Solutions](#) <sup>[6]</sup>, [DATC](#) <sup>[7]</sup>) and vendors
- Validates and authorizes files uploaded for batch processing and storage

**Who is eligible to use the service:** Any CU staff member or vendor with a need to upload or download files to the university via SFTP.

**How to request access to the service:** Refer to the [Access](#) <sup>[8]</sup> website to request access to SFTP. (Note: Must be on a CU network to access this restricted website.)

**Alias Information / Service History:** SFTP or Secure FTP. Used to be called Dilbert.

**Related Services:** [Finance](#) <sup>[2]</sup>, [HRMS](#) <sup>[9]</sup>, [UC4](#) <sup>[4]</sup>, [CIW/Cognos](#) <sup>[5]</sup>, [Campus Solutions](#) <sup>[6]</sup>, [DARS](#) <sup>[7]</sup>

**Service Hours:** Outside of normal UIS Service Desk operating hours of Monday through Friday 7:30 a.m. to 5:30 p.m.

**Escalation Contact:** [Production Services \(ps.cc@cu.edu\)](mailto:ps.cc@cu.edu) <sup>[10]</sup>.

### **Groups audience:**

University Information Services

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**Source URL:** <https://www.cu.edu/uis/service-catalog/secure-file-transfer-protocol-sftp>

### **Links**

[1] <https://www.cu.edu/uis/service-catalog/secure-file-transfer-protocol-sftp> [2] <https://www.cu.edu/uis/service-catalog/finance-system> [3] <https://www.cu.edu/uis/service-catalog/human-resources-management-hrms> [4] <https://www.cu.edu/uis/batch-processing-automatic> [5] <https://www.cu.edu/uis/central-information-warehouse-ciw-cu-reporting-system-cognos> [6] <https://www.cu.edu/uis/cu-sis-campus-solutions-cs> [7] <https://www.cu.edu/uis/degree-audit-and-transfer-credit-datc> [8] <https://www.cu.edu/uis/access-it-security/request-access> [9] <https://www.cu.edu/dept/office-president-0> [10] <mailto:ps.cc@cu.edu>