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EMPLOYEE SERVICES

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[Home](#) > Resources

Resources - SkillSoft ^[1]

Use one of the user guides provided below for help navigating SkillSoft or resolving technical issues.

SkillSoft User Guides

- [Print a Certificate](#) ^[2]
- [Books24x7 - A Quick Guide to the Site's Features](#) ^[3]
- [Launching Custom and Standard Online Courses](#) ^[4]
- [Instructor Led Training User Guide](#) ^[5]

Campus IT Help Desk

- [Contact Information - IT help desks](#) ^[6]
- [Service Desk Documentation](#) ^[7]

SkillSoft Troubleshooting Guides

- [Browser capabilities check](#) ^[8]
- [Java console and pop-up blockers](#) ^[9]?SkillSoft self help
- [Java download](#) ^[10]?all operating systems
- [System requirements and supported browsers](#) ^[11]

SkillSoft Administrator Guides

- [SkillSoft 7.3 Process Guide - Running a SkillSoft Course Completion Report](#) ^[12]
- [Instructor Led Training \(ILT\) - Administrator Procedures: Creating and Managing Courses and Sessions](#) ^[13]

Groups audience:

Employee Services

Source URL: <http://www.cu.edu/employee-services/skillsoft/resources-skillsoft>

Links:

[1] <http://www.cu.edu/employee-services/skillsoft/resources-skillsoft>

[2] http://www.cu.edu/sites/default/files/2015_PrintCertificate.pdf

[3] <http://www.cu.edu/sites/default/files/Books24X7QSG.pdf>

[4] http://www.cu.edu/sites/default/files/SK_QuickStartGuide_2015.pdf

- [5] http://www.cu.edu/sites/default/files/SkillSoft_qr_1_2_LS.pdf
- [6] http://www.cu.edu/sites/default/files/2015_CampusITHelpDesks.pdf
- [7] http://www.cu.edu/sites/default/files/service_desk_documentation2015.pdf
- [8] <http://browser.skillport.com/bh/default.asp>
- [9] <http://support.skillssoft.com/customer/SPJava.htm>
- [10] <https://www.java.com/en/download/manual.jsp>
- [11] http://www.cu.edu/sites/default/files/2015_sys_req_browsers.pdf
- [12] http://www.cu.edu/sites/default/files/SkillSoft7_3_reporting_tutorial_2014.pdf
- [13] http://www.cu.edu/sites/default/files/2015_ILTAdminFinalMay.pdf