



EMPLOYEE SERVICES

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Resources - SkillSoft [1]

Use one of the user guides provided below for help navigating SkillSoft or resolving technical issues.

SkillSoft User Guides

- [Print a Certificate](#) [2]
- [Books24x7 - A Quick Guide to the Site's Features](#) [3]
- [Launching Custom and Standard Online Courses](#) [4]
- [Instructor Led Training User Guide](#) [5]

Campus IT Help Desk

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SkillSoft Troubleshooting Guides

- [Browser capabilities check](#) [8]
- [Java console and pop-up blockers](#) [9]?SkillSoft self help
- [Java download](#) [10]?all operating systems
- [System requirements and supported browsers](#) [11]

SkillSoft Administrator Guides

- [SkillSoft 7.3 Process Guide - Running a SkillSoft Course Completion Report](#) [12]
- [Instructor Led Training \(ILT\) - Administrator Procedures: Creating and Managing Courses and Sessions](#) [13]

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[2] http://www.cu.edu/sites/default/files/2015_PrintCertificate.pdf

[3] <http://www.cu.edu/sites/default/files/Books24X7QSG.pdf>

[4] http://www.cu.edu/sites/default/files/SK_QuickStartGuide_2015.pdf

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