



# University of Colorado

Boulder | Colorado Springs | Denver | Anschutz Medical Campus

## EMPLOYEE SERVICES

Published on *University of Colorado* (<http://www.cu.edu>)

[Home](#) > Resources

---

## Resources - SkillSoft <sup>[1]</sup>

Use one of the user guides provided below for help navigating SkillSoft or resolving technical issues.

### SkillSoft User Guides

- [Print a Certificate](#) <sup>[2]</sup>
- [Books24x7 - A Quick Guide to the Site's Features](#) <sup>[3]</sup>
- [Launching Custom and Standard Online Courses](#) <sup>[4]</sup>
- [Instructor Led Training User Guide](#) <sup>[5]</sup>

### Campus IT Help Desk

- [Contact Information - IT help desks](#) <sup>[6]</sup>
- [Service Desk Documentation](#) <sup>[7]</sup>

### SkillSoft Troubleshooting Guides

- [Browser capabilities check](#) <sup>[8]</sup>
- [Java console and pop-up blockers](#) <sup>[9]</sup>?SkillSoft self help
- [Java download](#) <sup>[10]</sup>?all operating systems
- [System requirements and supported browsers](#) <sup>[11]</sup>

### SkillSoft Administrator Guides

- [SkillSoft 7.3 Process Guide - Running a SkillSoft Course Completion Report](#) <sup>[12]</sup>
- [Instructor Led Training \(ILT\) - Administrator Procedures: Creating and Managing Courses and Sessions](#) <sup>[13]</sup>

### Groups audience:

Employee Services

---

**Source URL:** <http://www.cu.edu/employee-services/skillsoft/resources-skillsoft>

### Links:

[1] <http://www.cu.edu/employee-services/skillsoft/resources-skillsoft>

[2] [http://www.cu.edu/sites/default/files/2015\\_PrintCertificate.pdf](http://www.cu.edu/sites/default/files/2015_PrintCertificate.pdf)

[3] <http://www.cu.edu/sites/default/files/Books24X7QSG.pdf>

[4] [http://www.cu.edu/sites/default/files/SK\\_QuickStartGuide\\_2015.pdf](http://www.cu.edu/sites/default/files/SK_QuickStartGuide_2015.pdf)

- [5] [http://www.cu.edu/sites/default/files/SkillSoft\\_qr\\_1\\_2\\_LS.pdf](http://www.cu.edu/sites/default/files/SkillSoft_qr_1_2_LS.pdf)
- [6] [http://www.cu.edu/sites/default/files/2015\\_CampusITHelpDesks.pdf](http://www.cu.edu/sites/default/files/2015_CampusITHelpDesks.pdf)
- [7] [http://www.cu.edu/sites/default/files/service\\_desk\\_documentation2015.pdf](http://www.cu.edu/sites/default/files/service_desk_documentation2015.pdf)
- [8] <http://browser.skillport.com/bh/default.asp>
- [9] <http://support.skillssoft.com/customer/SPJava.htm>
- [10] <https://www.java.com/en/download/manual.jsp>
- [11] [http://www.cu.edu/sites/default/files/2015\\_sys\\_req\\_browsers.pdf](http://www.cu.edu/sites/default/files/2015_sys_req_browsers.pdf)
- [12] [http://www.cu.edu/sites/default/files/SkillSoft7\\_3\\_reporting\\_tutorial\\_2014.pdf](http://www.cu.edu/sites/default/files/SkillSoft7_3_reporting_tutorial_2014.pdf)
- [13] [http://www.cu.edu/sites/default/files/2015\\_ILTAdminFinalMay.pdf](http://www.cu.edu/sites/default/files/2015_ILTAdminFinalMay.pdf)