



EMPLOYEE SERVICES

Published on *University of Colorado* (<http://www.cu.edu>)

[Home](#) > Resources

Resources - SkillSoft ^[1]

Use one of the user guides provided below for help navigating SkillSoft or resolving technical issues.

SkillSoft User Guides

- [Print a Certificate](#) ^[2]
- [Books24x7 - A Quick Guide to the Site's Features](#) ^[3]

Campus IT Help Desk

- [Contact Information - IT help desks](#) ^[4]
- [Service Desk Documentation](#) ^[5]

SkillSoft Troubleshooting Guides

- [Browser capabilities check](#) ^[6]
- [Java console and pop-up blockers](#) ^[7]?SkillSoft self help
- [Java download](#) ^[8]?all operating systems
- [System requirements and supported browsers \(PDF\)](#) ^[9]

SkillSoft Administrator Guides

- [SkillSoft 7.3 Process Guide - Running a SkillSoft Course Completion Report](#) ^[10]
- [Instructor Led Training \(ILT\) - Administrator Procedures: Creating and Managing Courses and Sessions](#) ^[11]

Source URL: <http://www.cu.edu/employee-services/skillsoft/resources-skillsoft>

Links:

- [1] <http://www.cu.edu/employee-services/skillsoft/resources-skillsoft>
- [2] http://www.cu.edu/sites/default/files/2015_PrintCertificate.pdf
- [3] http://www.cu.edu/sites/default/files/bks247_overview.pdf
- [4] <http://www.cu.edu/sites/default/files/CampusITHelpDesks2014.pdf>
- [5] http://www.cu.edu/sites/default/files/service_desk_documentation2014.pdf
- [6] <http://browser.skillport.com/bh/default.asp>
- [7] <http://support.skillssoft.com/customer/SPJava.htm>
- [8] <http://www.java.com/en/download/manual.jsp>
- [9] <http://www.cu.edu/sites/default/files/SystemReqBrowsers2014.pdf>

[10] http://www.cu.edu/sites/default/files/SkillSoft7_3_reporting_tutorial_2014.pdf

[11] http://www.cu.edu/sites/default/files/2015_ILTAdminFinal_0.pdf