Ready for the CU Data Center Move? [1]

September 14, 2023 by UIS Communications [2]

University of Colorado systemwide applications will be unavailable starting at noon Friday, Oct. 6 until 8 a.m. Monday, Oct. 9 during the CU Data Center Move.

What you need to know

No data from HCM, FIN, CU-SIS, CU Marketplace and other applications will be available. A complete list of impacted systemwide applications is available in the Data Center Move implementation post [3].

UIS and campus Office of Information Technology have identified campus-specific applications that rely on data from systemwide applications. Each campus has prepared communications specific to how their audience will be impacted:

- **CU Anschutz** [4]
- **CU Boulder** [5]
- **CU Denver** [6]
- **UCCS** [7]
- **CU System** [3]
  - **?Human Capital Management Community** [8]
  - **Procurement Service Center** [9]
  - **eComm** [10]
  - **Office of the Controller** [11]

We encourage those whose business operations and services will be interrupted to inform their customers weeks in advance.

How to prepare for the 68-hour implementation window

UIS will take on the heavy lifting of preparing the new space and moving the equipment. You still have a role in the move's success by preparing those who rely on your services for any interruption.

1. Add the Data Center Move to your Outlook Calendar [12].
2. Ensure that the people who rely on your department know which services won't be

available.
3. Update your website, social media or other communication platforms in advance.
4. Plan to stop requesting queries, running reports, updating data or using enterprise applications in advance of the cut-off at **noon, Friday, Oct. 6**, so that no transactions are interrupted.

What to expect on Monday, Oct. 9

We anticipate that all systemwide applications will be available by 8 a.m. Monday, Oct. 9. UIS communications will send an email to all CU System employees and campus communications liaisons when the move is complete. You can also receive email and text updates by subscribing to CU System IT alerts [13].

UIS will complete quality assurance testing prior to 8 a.m. Monday and campus OITs will test integration pathways. Similar to the start of each semester, UIS will have a virtual command center to quickly handle any unanticipated issues on Monday, Oct. 9.

Want to know more about the Data Center Move?

To learn what a data center is and why the move was necessary, visit our previous posts:

- Are you prepared for the CU Data Center Move? [14]
- CU Data Center Move approved. Learn how it will impact you [15]
- CU Data Center Move slated for October [16]

Thank you for your cooperation as UIS completes this essential move. Please reach out to the UIS Service Desk with questions at 303-860-HELP (4357) or help@cu.edu [17].

data center move [18]
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Links

[1] https://www.cu.edu/blog/uis-news/ready-cu-data-center-move [2] https://www.cu.edu/blog/uis-news/author/65709 [3] https://www.cu.edu/blog/maintenance-matters/uis-implementation-window-data-center-move [4] https://www.cuanschutz.edu/offices/office-of-information-technology/news-initiatives/uis-data-center-move [5] https://oit.colorado.edu/news/systemwide-outage-planned-october-6-9 [6] https://www.ucdenver.edu/offices/office-of-information-technology/news-initiatives/uis-data-center-move [7] https://communique.uccs.edu/?p=150201 [8] https://www.cu.edu/blog/hcm-community/don%E2%80%99t-let-upcoming-oct-6-system-outage-put-snag-your-work [9] https://www.cu.edu/blog/psc-communicator/cu-data-center-move-noon-friday-october-6-2023-through-8-am-monday-october-9 [10] https://www.cu.edu/blog/ecomm-wiki/ecomm-and-cu-data-center-move-oct-2023 [11] https://www.cu.edu/controller/news/office-university-controller-news/october-2-2023-edition/plan-ahead-system-outage-cu [12] https://image.communications.cu.edu/lib/fe8713737763027a7d/m/1/7ab40efd-ee62-4656-83b8-4b7a5feaa2d5.ics [13] https://www.cu.edu/uis/forms/register-rave-alerts [14] https://www.cu.edu/blog/uis-news/are-you-prepared-cu-data-center-move [15] https://www.cu.edu/blog/uis-news/cu-data-center-move-approved-learn-how-it-will-impact-you [16] https://www.cu.edu/blog/uis-news/cu-data-center-move-slated-october [17] mailto:help@cu.edu?subject=Data%20Center%20Move [18] https://www.cu.edu/blog/uis-news/tag/data-center-move