

## **SET Update | Out of office** <sup>[1]</sup>

April 25, 2017 by [Kate O'Connell](#) <sup>[2]</sup>

Kate will be out of the office from May 1st - May 5th. If you have a question or need support, please [submit a help ticket](#) <sup>[3]</sup>.

One of the other CU eComm specialists will be in touch with you shortly. They will be able to help you with everything from troubleshooting to report requests. Be sure to include helpful information like the name of your event or your Marketing Cloud business unit in the help ticket. This will help the eComm specialists give you the best, and fastest, support.

If you do send Kate an email or leave her a voice message, she'll follow up when she gets back into the office on May 8th.

In the case of an emergency, please email at [contact@cu.edu](mailto:contact@cu.edu) <sup>[4]</sup>.

[SET Update](#) <sup>[5]</sup>

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