

## **August Recap** <sup>[1]</sup>

August 31, 2017 by [Kate O'Connell](#) <sup>[2]</sup>

As summer comes to a close, the SET team is gearing up for fall! With user group meetings moving to a quarterly occurrence, bi-monthly "Coffee with Kate" sessions will kick off during the first week of September. Additionally, the August user group meeting included a rollout for unit dashboards and an end-of-year roadmap. The agenda and presentation slides from the meeting are below along with a copy of the year-end road map and Kate's V2MOM.

Keep an eye out for the invitation to the next user group meeting, scheduled for November 15th. In the mean time, be sure to check out the [SET news page](#) <sup>[3]</sup> and [eComm Wiki](#) <sup>[4]</sup>.

### **Monthly Memo:**

#### **New Program Director**

Jen Hane is the [new eComm program director](#) <sup>[5]</sup>. Jen previously worked as the eComm specialist for UCCS and we're excited to welcome Jen to the System office.

### **Resource Roundup:**

#### **eComm Events**

Looking to stay up-to-date with information about our applications? The [eComm events page](#) <sup>[6]</sup> contains information about upcoming webinars and success group meetings.

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### **eComm App Spotlight: TaskRay**

The SET team has been utilizing TaskRay for a couple of months now. This tool, having robust functionality and user-friendly design, also provides additional resources for user success. In addition to FAQ documentation, TaskRay has a [user success community](#) <sup>[7]</sup>. Beyond that, CU was recently [interviewed by TaskRay](#) <sup>[8]</sup> to talk about how TaskRay has bolstered operations within Salesforce at CU.



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[SET Year-End Road Map](#) [11]

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[8] <https://taskray.com/agile-dev-cu-boulder> [9] <https://www.cu.edu/doc/201708august-user-group-meeting-agendapdf?download=true>

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