

CU Innovation & Efficiency Tips, Part Three: Help your department deliver information! ^[1]

April 6, 2017 by [normandy.rodén](#) ^[2]

It's time to get the right information to the right people! Ask yourself ...

- Do you have trouble finding the info item you need at the time you need it?
- Do you distribute announcements and wonder if anyone reads them?
- Do you wish your communications could be managed more effectively?

If you're in the information-delivery business (and who isn't?), your CU colleagues may have communication tips to help you!

We've seen some great submissions to the CU Innovation & Efficiency (CU I&E) Awards Program this year.

Your colleagues have told us how they've enhanced information gathering and delivery in their departments:

- At CU System, they created **micro-learning environments to facilitate access to related content, instructions, knowledge assessments, and 1:1 help**, including "one-click access to training videos, defined terms, and feedback forms – so our customers can engage with us." See [Content-Rich and Engaging Learning Resources](#). ^[3]
- At CU Boulder, they launched an initiative to **expand staff access to career and other opportunities by closing technology gaps and addressing language barriers**, "enhancing communications between supervisors and staff, improving the ability of these staff members to serve the University, and promoting inclusiveness and engagement." See [Inclusive Excellence Initiative](#). ^[4]
- At UCCS, they developed **monthly presentations of financial information to help managers** "quickly look at every SpeedType or cost center and identify areas in need of improvement, budget shortfalls, irregular spending, comparative year spending, and overall financial health." See [Monthly Budget Review and Presentation](#). ^[5]
- At CU Boulder, they **streamlined research-related communications to increase excellence and productivity across the enterprise** by "connecting critical information directly with those who need it, in a way that can be measured, increasingly targeted, and optimized through content, format and process improvements." See [Research and Innovation Office Bulletin](#). ^[6]

Take a look at other departments' efforts to deliver information effectively.

Pick the ones best suited for your own departmental communication needs!

In fact: check out **all** the CU Innovation & Efficiency Awards Program submissions this year on the Office of University Controller website [7].

What's the CU I&E Program all about? Watch our quick flick! [8]

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