CU Alert: UIS Service Maintenance for Production Systems for Sunday, July 29 [1]

July 11, 2018 by Employee Services [2]

Description

All universitywide production systems will be unavailable for a 12-hour window on Sunday, July 29 for scheduled maintenance.

Timing:

6 a.m.-6 p.m. Sunday, July 29, 2018

Impact:

Unavailable systems during outage:

> Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skillsoft | TeamMate |Terminal Server | TTO Portal

Available 1800 Grant and Production services:

> 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

More information:

The Business Calendar [3] highlights future maintenance window dates and times.
The UIS Service Alerts Blog [4] details UIS service maintenance events.
The UIS Service Catalog [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk

University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [6]

service maintenance [7], UIS [8], planned maintenance [9]
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