

CU Alert: UIS Service Maintenance for Production Systems for Saturday, July 21 ^[1]

July 11, 2018 by [Employee Services](#) ^[2]

Description

All universitywide production systems will be unavailable for a 12-hour window on Saturday, July 21 for scheduled maintenance to upgrade the employee portal.

Timing:

6 a.m.-6 p.m. Saturday, July 21, 2018

Impact:

Unavailable systems during outage:

Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Online Admissions Offering (OAO) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server | TTO Portal

Available 1800 Grant and Production services:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

More information:

The [Business Calendar](#) ^[3] highlights future maintenance window dates and times.

The [UIS Service Alerts Blog](#) ^[4] details UIS service maintenance events.

The [UIS Service Catalog](#) ^[5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu ^[6]

[service maintenance](#) ^[7], [UIS](#) ^[8], [planned maintenance](#) ^[9]

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