MEC Weekly Digest | April 19, 2021 [1]

April 19, 2021 by jennifer.mortensen [2]

Next Team Meeting

- **Reminder**: Our next team meeting will be held this Thursday, April 22 from 1:30 - 3:00. We look forward to seeing you there.

Upcoming Cvent Flex Training Opportunities

- **Reminder**: Melanie Jones will be hosting four Cvent Flex trainings during the next two weeks. Please encourage your users to attend and plan to join us as well if your schedule permits. All sessions will be held on Mel's zoom.
    - **Tuesday, April 20, 11:30 - Noon | Flex Site Designer, User Interface**
        - Available templates are a great starting point, but don't be afraid to explore alternative formats or visual design.
    - **Friday, April 23, 9:30 - 10 | Flex Site Designer, User Experience**
        - Consider how to best architect your website and registration process to make registration seamless.
    - **Monday, April 26, 1 - 1:30 | Flex Email Designer & Survey Designer**
        - Review ways to efficiently manage post-registration emails along with surveys to meet a variety of needs.
    - **Thursday | April 29, 11:30 - Noon | Flex Event Management Tips & Tricks**
        - Learn tips that can benefit you and your team throughout the event life-cycle. Better yet, share your own!

New/Updated Wikis

- Special Characters in Cvent Event Titles & Payment Processing Issues [3]
- Multi-Language Events in Cvent [4]
- What is eComm? [5]

Updates on Outstanding Issues

- **Active Enrolled Field**: Having not heard any concerns re: the change to the active enrolled field (see April 12 digest [6]), we will be proceeding with the change as documented.

- **Advance IDs Deleted from Salesforce**: UIS Integrations team continuing to investigate.
- **Discover Reporting Sunset**: Having not heard any concerns re: the Marketing Cloud Discover Reporting sunset (see April 12 digest [6]), we are not expecting an impact to you or your users. If your needs around Discover Reporting change, please feel free to reach out [7].
- **Org Tree Reporting Hierarchy**: Work is continuing on the org tree reporting hierarchy.
- **SSL Certificate**: Lisa Carr is working on the final steps associated with enabling the SSL certificates to correct image display issues in Google Chrome.

Ongoing Data Monitoring

- Data Issues Dashboard [8]

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