

# How to connect to VPN using the Pulse Secure client for Windows

UIS Service Desk

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**Note:** The Pulse Secure client is included as standard software on all UIS-managed workstations. Please use the following instructions should you need to install the client on a personal device used to connect to a work computer.

1 - Download the Pulse Secure 5.2.4 client [here](#).

2 - Double-click the downloaded file to install. If prompted, install using the **Typical** settings.



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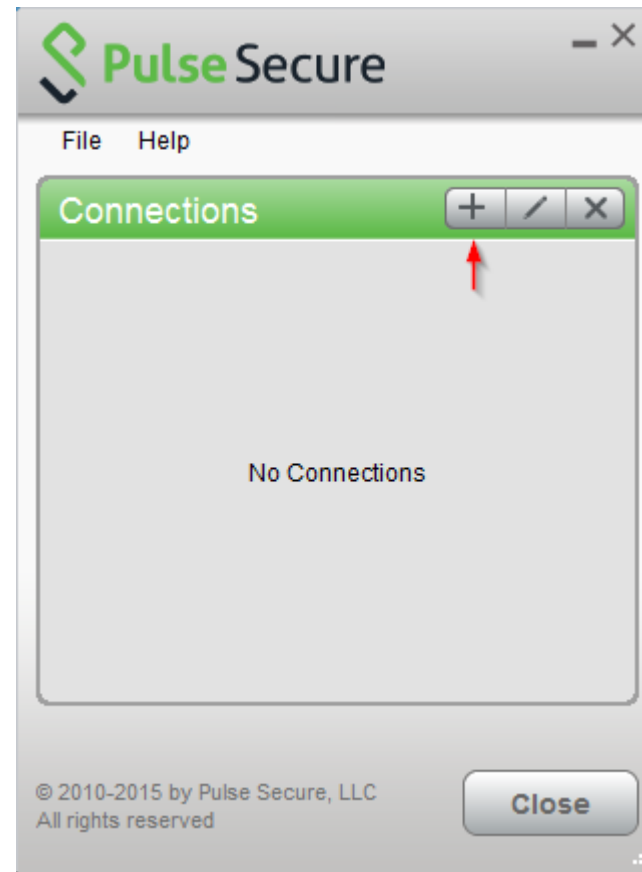
3 – Click on the **Pulse Secure** icon in the system notification tray.

You can also launch Pulse Secure from the **Start** → **All Programs** → **Pulse Secure**.



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4 – Click on the + icon to add a new VPN connection.

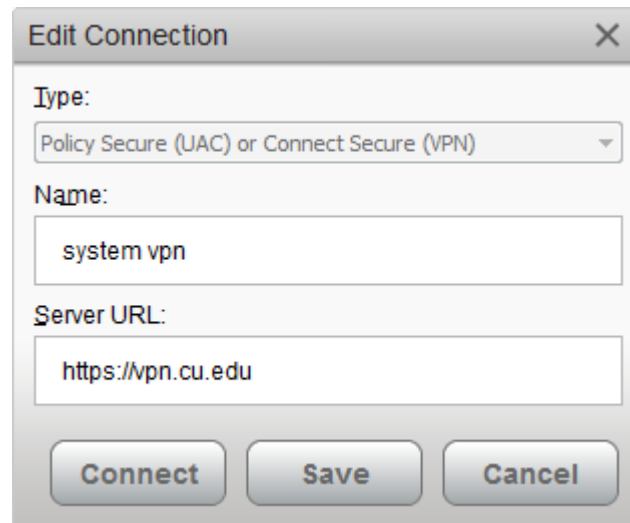


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5 – Configure the connection as follows:

- Select **Policy Secure (UAC) or Connect Secure (VPN)** as the connection type
- Name the connection **System VPN**
- Enter the server URL as <https://vpn.cu.edu>

Click **Add** to finish..

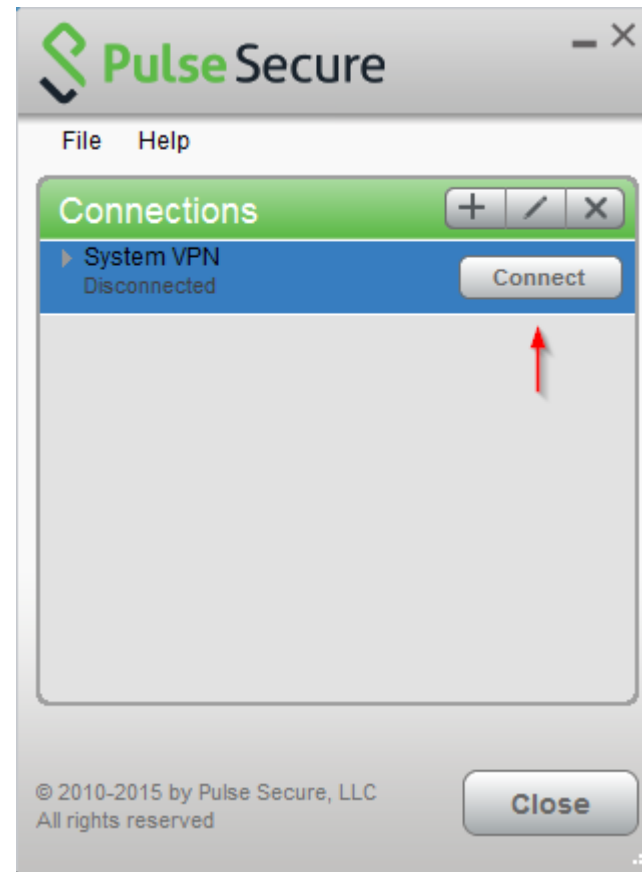


The screenshot shows a window titled "Edit Connection" with a close button (X) in the top right corner. The window contains three input fields and three buttons at the bottom. The first field is labeled "Type:" and has a dropdown menu with the text "Policy Secure (UAC) or Connect Secure (VPN)". The second field is labeled "Name:" and contains the text "system vpn". The third field is labeled "Server URL:" and contains the text "https://vpn.cu.edu". At the bottom of the window are three buttons: "Connect", "Save", and "Cancel".



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6 - On the Pulse connection window, locate the System VPN connection entry and click **Connect**



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7 - When prompted, enter your System username and password, then click **Connect**. Optionally you can check the **Save Settings** box to cache your credentials for future use.



The screenshot shows a window titled "Pulse Secure" with a green logo. Below the title bar, the text "Connect to: System VPN" is displayed. There are two input fields: "User Name:" and "Password:". Below the "Password:" field is a checkbox labeled "Save settings". At the bottom right, there are two buttons: "Connect" and "Cancel".



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8 – To verify you are connected, locate the Pulse Secure icon in the system notification tray. There should be a green arrow pointing upwards, which indicates you are connected.

You are now connected to the System VPN and can connect to network resources (shared drives, terminal servers, etc.)





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9 – To disconnect, **right-click** on the Pulse Secure icon in the system notification tray, select the **System VPN** connection profile, then click **Disconnect**.

10 – Should you want to close the application, **right-click** on the Pulse Secure icon in the system notification tray, then select **Exit**.

As always, please contact the UIS Service Desk should you have any questions or require additional assistance.

